

**Comments:**

Why association dues are actually the same at a property and I own one at Northridge Park. The monthly dues at Northridge Park includes front yard landscape and maintenance, 24-hour constant patrol and dwelling insurance coverage. Why, then are the dues so high here?

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding?

I haven't seen any speeding problems whatsoever. Lower are dues or spend the resources on landscape.

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**Question:** What other suggestions do you have on any subject?

**Answer:** Be more diligent about sprinklers activating in wet and or cool weather and in repairing faulty sprinklers, broken pipes. Etc.

More snail control on hillsides backing up to homes

Follow up on parking, blocking mailboxes during mail delivery times.

Security at gate is great. Appreciate them always asking for security code.

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**Question:** On side streets that have no homes facing the street. Answer: Yes  
In a red zone: No.

**Comment:** Neighbors parking for days and nights in same spot of weeks at a time

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**Security Rate:** Good. **Comment:** Some of the guards at the Meadows security gate can't be found or don't look up from what they're doing inside to let my guests in on a timely basis (this has happened a few time)

**Additional comment:** Really enforce speeders somehow before a child or adult gets killed. I was almost hit twice by people not stopping at stop signs. They also speed down our streets when children are playing! A peed bump (at the least) at every stop sign should be a requirement (our streets too!) a camera too, if necessary.

**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Answer:** Cameras!

Would you like a similar fob or card key system for pool access? **Answer:** Don't care

Should the HOA allow Realtors to place directional signs on the medians when a resident selling their home has an open house? **Answer:** Don't care

Should be Board only allow those sign during weekend daylight hours? **Answer:** Don't care

Should we reduce watering on other more visible slopes? **Answer:** If need be

What other suggestions do you have on any subject? **Answer:** I think the common areas could be filled in better. I know you're working on that.

It's not kept up very well behind our houses (I live with the hill behind me on Campania Lane). The winds bring in trash and tumbleweed behind the fence of our yard on the common ground side.

I feel they should check & clean this area at least once a week. I've had to call before and then it was taken care of.

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**Security Rate:** Bad. **Comment:** within 2 weeks, we had our cars broken into and stuff stolen

**Comments:** Cul-de-sac Como Lane has had car break ins. Mail stolen, things removed from our cars and guest overnight. It is not safe. Our truck had \$4,000 worth of tools locked in a box on my truck and it was broken into taken. Last incident was 1/09/2008.

**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** We need car patrols to protect our cars

Should the Association enforce the parking regulations more strictly? **Answer:** No. **Comment:** Least of our problems

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Address:

**Security Rate:** Bad. **Comment:** We feel the security service is bad. They never call to confirm guest entrance and never call to confirm vendor entrance. We moved to this Community for the 24/7 guard service but now feel it is a total false sense of security. We hope it improves.

**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding?

**Comment:** More than speeding, I often watch people blow right through the stop signs perhaps speed humps should be added at all stop sign locations. I don't think tickets are appropriate.

**Comment:** HOA/Security had done a terrible job letting cars not to park on the street at night. Why is there not a nightly security ticketing these cars? There should be a website to put in names of visitors. The security has made numerous mistakes when we call them with names.

**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Answer:** Stop signs at key intersections such as next to pools

**Question:** Should the Association enforce the parking regulation more strictly? **Answer:** Yes. **Comment:** Ticket street parkers!

**Question:** The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? **Answer:** Yes.  
**Comment:** Also should post sign at pool 3 days in advance.

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**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Answer:** At a time when the HOA sees increases in assessments, I think the speed humps are an unnecessary expense. The humps look horrible in the Community. I think some of the speeding is caused by the slope of the street. I have not seen anyone excessively speed.

**Question:** What other suggestions do you have on any subject? **Comment:** I think more money should be spent on common areas and slopes, and less on the speed problem.

The vegetation on the slopes helps prevent erosion. The HOA not change the landscape on the slopes without expert opinion on the subject.

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**Ross Morgan/Marinel Rate:** Bad. **Comment:** I feel the Ross Morgan group should be replaced. This complex feels like a prison. There is discrimination from the HOA. Ross Morgan group is interested in profiting from fees and foreclosing on properties in this complex.

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**Comment:** Needs more improvement in landscaping.

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**Comment:** Pat Pope has been a positive force for improvements and communication. It's greatly appreciated. Keep going!

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**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comments:** As long as there is a way to collect the fine.

Should the HOA allow Realtors to place directional signs on the medians when a resident selling their home has an open house? **Answer:** Yes. **Comment:** If the house sells the dues would be paid

**Question:** Have you ever attended one of our monthly HOA meetings? Yes. **Comment:** How about a weekend board meeting?

**Question:** What other suggestions do you have on any subject? **Comment:** You should do a study to determine if the slopes are properly watered. In addition, you should look into irrigation system for water savings and efficiency.

Dues Rate: None. **Comment:** Why the hike in dues – we have more houses. The hike came without any previous notification.

Newsletter Rate: None. **Comment:** Partial to Coldwell Banker

**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comments:** This shouldn't be a Gestapo – warnings are fine – but let's not get ridiculous.

**Question:** Should the Association enforce the parking regulation more strictly? **Answer:** No. **Comment:** People need to park where they can find it as long as it is not in anyone's way.

**Question:** Should the Association allow residents to park their vehicle overnight in the following locations?

In front of a neighbor's home – **Comment:** If the neighbor is ok with it.

On a corner. **Answer:** Yes. **Comment:** sometimes we have not choice

What other suggestions do you have on any subject? **Comment:** We paid all this money for these homes. Don't want to be governed to death.

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Landscaping Rate: Needs Improvement. **Comment:** Hillside above Santini Lane was turned over to HOA quite a while ago and is still largely dirt with very few plans.

**Question:** Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding?

I don't mind speed humps as long as they aren't by my house. **Comments:** Definitely not by my house!

Post more speed limit signs – they are rare and it is not worth assuming people read the HOA rules.

Should the Association allow residents to park their vehicles overnight in the following locations? **Comment:** Why is the survey asking questions that are preposterous/illegal? As some point, people stop answering because they think none of this taken seriously.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Comment:** No “use fee”, charge only if, they create a need to clean, etc.

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Hospitality Rate: Needs improvement. **Comment:** more adult centric activities  
Newsletter rate: Good. **Comment:** better than it was, lots of “filler”

Should the Board only allow those signs during weekend daylight hours? **Answer:** Yes.  
**Comment:** Only during open house hours

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Answer:** No. **Comment:** put down deposit which is returned when area is cleaned by resident

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comments:** the speed humps should be placed about 20 feet before a stop sign so drivers would be more inclined to come to a complete stop

What other suggestions do you have on any subject? **Comment:** The HOA has made a big issue of parking. First, S&S was delinquent in maximizing houses and not providing common parking zones. We paid a lot of money for our homes. We should be free to park in our driveways and on the street at will, but not in areas that will cause accidents or block emergency vehicles/access. Parking is a homeowner’s right and should not be tampered with. It is unfortunate if some homeowners fill their garages with items other than cars. But that is their right.

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Comment. Pat, you are doing an excellent job!

What other suggestions do you have on any subject? **Comment:** Put in rock scape that don’t need watering.

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**Comments:** The security around here is terrible! It seems every meeting residents are pissed about the lack of security and still nothing is done about it. Now we have been having break ins and robberies and still nothing is done. When are you going to take serious action on this? When a robber kills someone? Why are the gates always open? I was told that the motors have a hard time opening and closing due to the incline. Are kidding? Do you know how many other communities have gates on inclines that operate correctly? Maybe we need to buy new gates if that really is the case

What other suggestions do you have on any subject?

1. Get a new security company!
2. Enforce speeding
3. Start acting the promises made to the residents

We have several committees that deal with suppliers and vendors, help set policy, and plan events for our residents. Would you like to help on a committee? It only takes a few hours a month. Check the committee(s) you would be interested in working with.

**Comment:** Absolutely not! It seems as though none of the committees really do their job well. Except the hospitality committee.

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**Comments:** Need to replant or replace trees that were gone by strong winds, middle island on Sorrento Lane. A lot were gone for 3-4 years. If you look at it, some are missing.

Should the Association enforce the parking regulations more strictly? **Answer:** Yes. Please enforce strongly

**Comment:** I have a hard time with the blog – not very user friendly

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**Comments:** The dues should not have been increased because I do not see any real changes living here in Sorrento. Why did S&S not build a tennis court in Sorrento? The Heights, Renaissance and other communities have tennis court, why not Sorrento? Please build a tennis court to let residents live an active lifestyle according to Porter Ranch ads.

Ross Morgan eats up too much of our budget, use someone else. See below:

175x12 = \$2,100 per year for dues (per household)  
\$2,100 x 600 \$1,260,000 collection dues per year. Where does it go?

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Tell all pedestrians to walk on sidewalks because nothing will deter speeding.

Have you ever attended one of our monthly HOA Meetings? **Answer:** Yes. **Comment:** Please have all meetings here within our gates.

What other suggestions do you have on any subject?

1. Build a tennis court
  2. Where does our over \$1,000,000 dues go? (look at my math)
  3. What happened to poker club?
  4. could we get access to other gated communities' tennis courts?
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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Video tape speeders

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Should the Association enforce the parking regulation more strictly? **Answer:** Depends. Maybe.

Should the Association allow residents to park their vehicles overnight in the following locations? **Answer:** No. **Comment:** Maybe one time exceptions should be allowed.

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**Comment:** Dues are too high

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Speeding is really that bad?

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** More security patrol in odd hours to catch speeders and not stopping on the stop signs.

Some stop signs have been put on the light poles which are fairly visible neither there is any solid line, which can help the driver to stop.

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**Comment:** There is no enforcement on “no parking on the streets”

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The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? **Answer:** No. **Comment:** 10 guests.

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**Comment:** DO not play ball on the street and basketball.

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**Comments:** Pets off-leash and dog walkers not picking up after their animal. Makes this an unsightly community to walk in.

It has been proposed that we change our vehicle entry system from the current garage door “clicker” to something more secure like a “fob” which would be registered to a resident or vehicle that could be deactivated if it is stolen, or the resident becomes delinquent in their dues or fines. Of course, any resident living here would still be allowed to go through the guarded gate to get to their home. Do you like that idea? **Answer:** Yes. **Comment:** If done in a cost effective way.

**Other suggestions:** An effective way to report sprinkler leaks, etc. For example, currently, whom do we call if we see a broken sprinkler in the common area?

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Put welcome signs on the entrance gates “drive safely you are being watched”.

Have you ever attended one of our monthly HOA Meetings? **Comment:** Have meetings in one of the open houses.

Other suggestions: Section 7.4.4 of the CC&Rs: Do you expect people to live out of a suitcase? We live in homes, not hotels.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** If visitors/workers are caught speeding an excessive # of time (3, 5 to 10 for example) first give a warning. Later, if speeding continues, deny access.

Currently, the HOA pays to clean after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal?

**Answer:** No. **Comment:** 10-15 people, yes.

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**Comments:** We were told 4 years ago when we purchased our home that HOA dues would go down each year because of new houses being built and the cost would get lower until building was done.

Pool area should be cleaned everyday in the summer. Guards at the pool area useless. Either a young guy flirting with teenage girls or an old guy yelling at kids for every little thing.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Expectation to block roads by parents who want to allow young children to play in the street is ridiculous. I do not see anyone speeding.

Should the Association allow residents to park their vehicles overnight in the following locations? **Comment:** Not in front of the mail boxes!

What other suggestions do you have on any subject? **Comment:** More trees to create privacy in backyards, but trees requiring low watering.

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Security cameras installed on streets

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Issue has been covered. Another example of more talk and no action. Many suggestions have already been given. Develop a strategic plan to deal with it and move on!

Should the Association enforce the parking regulations more strictly? **Answer:** No. **Comment:** Change it. You made the mistake once before by ticketing cars. Most homeowners oppose this rule.

Should the Association allow residents to park their vehicles overnight in the following locations?

In front of a fire hydrant? **Answer:** No. **Comment:** Fire hydrant law is 15' of clearance. Unfortunately, due to pool design by S&S, 15' is more than the allotted space where parking can be had near some homes. A real solution is needed here.

It has been proposed that we change our vehicle entry system from the current garage door "clicker" to something more secure like a "fob" which would be registered to a resident or vehicle that could be deactivated if it is stolen, or the resident becomes delinquent in their dues or fines. Of course, any resident living here would still be allowed to go through the guarded gate to get to their home. Do you like that idea?

**Answer:** No. **Comment:** Too expensive. No budget at this time,

Would you like a similar fob or card key system for pool access? **Answer:** No.

**Comment:** Not needed. Pool capacity is not an issue, not budget, don't need additional complexity.

Should the HOA allow Realtors to place directional signs on the medians when a resident selling their home has an open house? **Answer:** No. **Comment:** We have a sec't gate. Have realtors coordinate directions with realtor provided maps/directions.

The pools are for the use of all residents and their guests. Should parties than 5 guests get permission from the HOA in advance? **Answer:** No. **Comment:** Larger than 7 or 8 guests.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Answer:** No. **Comment:** A deposit that is refundable if the pool is not restored to pre-pool party conditions.

Have you ever attended one of our monthly HOA meetings? **Comment:** Too much talk/excuses for poor management/bad board decisions. Examples: included recent ticketing of cars where in board claimed no knowledge of activity, budget issues/dues increases.

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Ross Morgan Rate/Comment: Much better than others in the past

Should the Association enforce the parking regulations more strictly? **Answer:** No.

**Comment:** But do respond to resident complaints.

Although the CC&Rs are very specific, the HOA has limited patrol resources, and some residents do not that the HOA should spend too much time on parking enforcement.

Others feel than the CC&Rs should be followed more strictly than they have been.

**Comment:** The less rules, the better people should be allowed to live freely.

Other suggestions: Can we build a tennis court?

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**Comment:** The security will let guests in without calling us and will stop and create situations with maids and people they see every week.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Answer:** No. **Comment:** They should always clean after them like anyone else.

**Other suggestions:** I see that some of our neighbors do not do or maintain their landscape. Move strict measures should be taken about that. I also believe than speed is a major issue.

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**Comment:** Why does the HOA ban homeowners from having blue Italian cypress trees when they are used by the guard shack landscaping?

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**Comment:** I think that there are things more important as security, speeding on the streets that wasting time on satellite dish where to relocate them. They don't make any damage to the appearance of the community. The satellite companies put them in the best spot according with the Porter Ranch "very strong" winds and the best reception for the viewers.

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** I don't see a speeding problem.

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**Comments:** I have been to the pool area and many occasions in the off-season (Nov-March) found both pool and Jacuzzi cold. This should not occur as we were told upon purchase it would be heated pool and spa without seasonal restrains. Many times, it is warm out during the day in late Jan/Feb and our family would like to use the pool

Would you like a similar fob or card key system for pool access? **Answer:** No.

**Comment:** Big expense that will accomplish the same thing as keys/clickers

The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? **Comment:** We were already instructed in previous meetings that this was not allowed (2003). When did this change?

Have you ever attended one of our monthly meetings? **Answer:** Yes: **Comment:** Have not attended in same time as it was frustrating to listen to individual homeowners discuss their concerns about individual property rather than HOA concerns.

Should we reduce watering on Browns Canyon? **Comment:** Whatever the fire department suggests at this time as it is a sensitive area for fires.

**Other suggestions:** Thank you for the time and energy interested in making our Sorrento community a better place. It is appreciated.

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**Comments:** 1) Security: They are inconsistent. I've seen them patrol every now and then, which is good. However, they are still letting some people enter without phoning the resident first, although not as often as before. 2) Rule enforcement: Terribly needs improvement. I am hoping that the increase in the time spent patrolling by Ace Security will help with rule enforcement. There are too many violators roaming around who are witnessed by residents with no power to do anything about the violation/violator. For example, I often see parked cars on a street corner where there is a stop sign (i.e. Verdi, Lugano, Santini, Vercelli & Ravenna). And even with the increased amount of stop signs, I continue to witness cars rolling across the stop sign line and not fully stopping.

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**Comments:** Our neighborhood is not very secure because every time we plant flowers in our front yard, it gets stolen. We spoke to security several times regarding these matters. But it still happens. Our plant has been stolen 6-7 times.

**Other suggestions:** Please plant more trees in the slope behind my house. I don't know why all other houses have big trees in there but ours? People can look into our dining room and kitchen. Zero privacy.

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Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool use fee for cleaning and refuse removal?  
**Answer:** Depends. If they leave a mess, Yes. If it is clean, No.

Should we replace some of the vegetation on Browns Canyon with Natural chaparral?

**Answer:** Yes. **Comment.** Succulents! Low water use

**Other suggestions:** The landscape could be changed and better suited for the weather extremes use of grasses succulents or more "natural" vegetation may better accommodate multiple issues. This could also include front entrances to community – less annuals. Use Valencia areas communities for examples of vegetation choices.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Report license plate numbers to security or by e-mail

**Other suggestions:** I believe the rules say no boats or RVs allowed – we still see these in our streets. Please enforce this rule strictly

Speeding is still a problem when going downhill

Neighbors are putting their trash bins in front of my house on Tuesday, because their cars are on the street in front of their house and not in their driveway or garage!

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** I have not observed a problem with speeding on or near my street. There appears to be no more speeders than any other neighborhood I've seen.

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**Comments:** Enforce the bylaws and everyone will be happy! Dues should go down with additional homes built. Marinel not responsive. Enforce the rules before you get sued!!!

Should the Association allow residents to park their vehicles overnight in the following locations? **Comment:** Residents should park in their garages so their guests can park in their driveway and additional guests will park on the street.

Have you ever attended one of our monthly HOA meetings? **Comment:** Board should assume leadership and follow the Bylaws! Too many useless discussions.

Other suggestions: The Bylaws are put in place for a reason – they should be implemented. Dues are collected but no enforcement of the bylaws. Only when residents are late or delinquent on their monthly dues, do you have a hearing! I have many issues that were never handled. I am contemplating taking the matter to court because the Board is failing to enforce the bylaws when this is an obligation of the Board to do!

Board of Directors Rate: Good. **Comment:** Way better than before  
**Comments:** We are generally happy living in Sorrento. We think HOA dues of \$175/month is way too excessive. We urge the Board to stay within budget

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** People speed everywhere (down the Mason slope is a good example). It is hard for me to understand the expectation that they should for some reason behave differently inside the Community.

Guest parking has always been an issue here. Section 7.4.4 of the CC&Rs states that garages must be used for parking purposes, and garages are not for storage or living space. The Association has not strongly enforced that section of CC&Rs. **Comment:** As long as cars are parking inside garages, extra space in garage could be used for storage.

Should the Association allow residents to park their vehicles overnight in the following locations? **Comment:** CC&R should be modified to reflect what most people choose. We cannot selectively enforce CC&R rules.

Should the HOA allow Realtors to place directional signs on the medians when a resident selling their home has an open house? **Comment:** Not a big deal either way.

Have you ever attended one of our monthly HOA meetings? **Comment:** HOA meetings feel more like gripe sessions. HOA should maintain an issue tracking system, and the Board should not take up a new issue at the meetings. That is, the HOA meeting should not become a forum for raising an issue for the first time.

What other suggestions do you have on any subject? Use more paper or the back of this sheet if you like. **Comment:** Water costs: Explore more efficient way to water the

slopes (drip irrigation instead of sprinklers) and avoid over watering with satellite bared irrigation controller.

I was very disappointed when the HOA dues were increased by \$25 to \$175/month. The Board needs to prioritize the expenses and spend on only those that are most important.

I also don't think it make sense to have 24-hours guarded gate as long as S&S is selling homes here. Getting rid of this will save a lot of money.

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Should we reduce watering on Browns Canyon? **Answer:** No. **Comment:** fire concern

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Should the Association allow residents to park their vehicles overnight in the following locations? **Answer:** Yes. **Note:** We should absolutely be allowed to park in our own driveways. This rule should be changed as it seems ridiculous in the first place.

What other suggestions do you have on any subject? **Comment:** How about replacing a percentage of the vegetation with nice colored landscaping rock?

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Rule Enforcement Rate: Just OK. **Comment:** Some people have lived here 1 year and still have not landscaped

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**Comment:** Playground needs swings. Pool needs umbrellas (summer time) for tables and arm chairs

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Dues Rate: Just OK. **Comment:** Not clear why they went up? I thought they were supposed to go down as more people moved in... at least that is what we were told at purchase.

**Other comment:**

- 1) Security: Seems they just sit in the booth. They used to be outside the booth more at the entrance. If they do that, I bet trucks wouldn't crash into the top of booth and scratch the stucco since they are taller than the clearance as they could be stopped.
- 2) Landscape: Hillside along Mason/Rinaldi has been bare for a while. Seems like most attention is paid to entrance and just beyond. Bare spots need to be filled.

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Tough to control?

Should the Association enforce the parking regulations more strictly?

**Comment:** Probably for cars that do it repeatedly.

It has been proposed that we change our vehicle entry system from the current garage door “clicker” to something more secure like a “fob” which would be registered to a resident or vehicle that could be deactivated if it is stolen, or the resident becomes delinquent in their dues or fines. Of course, any resident living here would still be allowed to go through the guarded gate to get to their home. Do you like that idea?

**Answer:** \_\_\_\_\_. **Comment:** What is it? I would not want a key card.

Should the HOA allow Realtors to place directional signs on the medians when a resident selling their home has an open house? **Answer:** No. **Comment:** Looks horrible and has been excessive.

Additional Comment: thanks for all you do as volunteers

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Comment: You are wasting too much money and keep raising HOA fees. Why don't you learn from other HOAs and try to find new people to do the work and save money from homeowners and cut the HOA fee???

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**Comments:** 1) Keep up the good work! 2) The lower the better 3) Fix grammar on guest parking permit from “permit must be display” to “permit must be displayed”

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Post signs that speed limit is strictly enforced. Violators will be cited.

What other suggestions do you have on any subject? **Comment:** Reduce watering as long as it doesn't become a fire hazard.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Speed humps only on the main streets. But not too many.

The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? **Answer:** No. **Comment:** Should be 10 guests to get permission

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**Comment:** There are numerous “bald spots” throughout the Community inside and out on the borders

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**Comment:** The landscape needs more improvement especially on corner at Mason and Rinaldi where the Sorrento sign is. I do not understand why few months ago they removed all the beautiful plantation in that area and now it is all empty and dry?

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Should the Association enforce the parking regulations more strictly? **Answer:** In some ways, yes

Should the Association allow residents to park their vehicles overnight in the following locations? **Answer:** Yes. It's their driveway. I have a new neighbor who parks in front of my house every weekend while their driveway is empty. It's very upsetting to me.

Should the Board allow only those signs during weekend daylight hours? **Answer:** No. It's hard to sell homes. They need all the help they can get.

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Have you ever attended one of our monthly HOA meetings? **No.** **Comment:** I get my information for HOA meetings in the newsletter.

**Other Comments:** I have seen watering system for slopes being watered while raining. More attention to over watering would help reduce water bill without a visual impact on slopes.

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**Comments:** No enforcement of after hour noise from pool. No enforcement of hot-rod devices. Guard house doesn't enforce above – no one to call but LAPD.

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** More signs – slow children. Electronic speed signs.

Have you attended one of our monthly HOA meetings? Yes. **Comment:** Food has been great, as the meetings too!

**Other comment:** We have no way of controlling disturbances, problems, as neither the gate keeper or LAPD responds.

Speeds humps are needed especially on hilly streets, i.e. Como Lane. "New Board" is doing great! Congratulations!

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** “The Park” gives speeders tickets and fines homeowner it it’s their guests/workers who is speeding.

The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? **Answer:** Yes. **Comment:** Maybe pay a fee to have a party?

Have you attended one of our monthly HOA meetings? Yes. **Comment:** Open forum needs to be more organized.

Other suggestions: It would be nice to see people who haven’t gotten their landscaping done and be fined. Is it being enforced?

Thanks for making improvements! We hope this continues!

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Landscaping Rate: Needs Improvement. **Comment:** Water from top needs more flowering. Plant comes to our yard.

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Speeding should be implemented by giving citations to guests and warning to residents with guests over speeding.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Comment:** I never use the pool for parties. I don’t care.

Have you attended one of our monthly HOA meetings? **Comment:** Fees changed without inquiry or survey. The meetings are impartial.

Other Comments: The slope behind our house is giving us problem in our landscape/hardscape. Too much drainage is bad. Additionally, the gutter in the street where people passes by is causing a problem. The dirt or water stays in put steady from the top to my place. Water stand still with the dirt. I complained several times, nothing is being done.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Just ticket them with fines!

The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? **Answer:** Yes. **Comment:** Larger than 10 is a party. 5 is just one other family.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Comment:** However, if they leave a mess and don't clean up, they should be fined!

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**Comments:** 1) The Board has not done something beneficial that is worth remembering. 2) Ross Morgan is not doing for the good of the Community. Instead, it is just being defensive as to its duties, service, etc. For example: I contacted RMC about the dog droppings and scattered garden soil/dirt dug by dogs and cats. For suggestion on how to stop these problems at my lawn/landscape. RMC's response was that, it is not possible to stop such ugly problems because these dogs/cat owners are the culprits who allow their pets to do such despicable things at night or when nobody is watching. And that RMC had done their part by enclosing in the monthly due billing about these problems and their solution. I am a homeowner. I never received any of those enclosures that RMC stated it did enclose/send to pet owners included, as they were sent to all homeowner. Also, the common property such as the portion with grass for example on the area east of the Sorrento recreation/swimming pool, it had been and still is full of dead/brown grass spots caused by dogs constantly urinating in those areas. Dogs urine and droppings killed the grass. They are ugly looking landscape because they are used as pet's toilets. Homeowners pay for landscape maintenance only to be made ugly by dog owners who allow dogs to urinate there. We should impose fees to dog owners to pay for the damage to property, etc. It should be included in the CC&Rs that pet owners must have their pets' toilet areas in their own backyards, not other homeowners' backyards and common property areas. A neighbor of mine has their dog house adjacent to my bedroom. Every time the dog moves at night, it echoes loud and every time we to the backyard, the dog barks at us!

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** How about ticketing them. A camera may be installed in areas that speeding commonly occurs? A camera than catches the car registration number should be used in order to catch the speeders.

Have you attended one of our monthly HOA meetings? **Comment:** Agenda should include solution/discussion on how to let homeowners learn than trash cans should not be overfilled, not over flowing so much so that when the garbage collector lifted it, the debris garbage are all over the street and the wind blew them to our backyard.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Issue warnings to repeat violators.

Rules Enforcement – in my opinion, the Board enforces rules that aren't that important (i.e. satellite dishes and parking in own driveway). Enforcing speeding and security is way more important.

Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** For example, when tickets were given to people who parked in the street. It woke people up. There needs to be repro for people to get it.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** I don't feel speeding is an issue at Sorrento

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Comment:** Pool cleaning is a problem (need greater frequency). Pool parties should not be permitted/allowed. One 2 guests per resident should be allowed at the pool. Women with long hair must wear caps!

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** All safety issues should be a main concern of all residents. But I don't feel the HOA should spend funds on ticketing residents, collecting,

It has been proposed that we change our vehicle entry system from the current garage door "clicker" to something more secure like a "fob" which would be registered to a resident or vehicle that could be deactivated if it is stolen, or the resident becomes delinquent in their dues or fines. Of course, any resident living here would still be allowed to go through the guarded gate to get to their home. Do you like that idea? **Answer:** Yes. **Comment:** Would residents be able to use more fobs than cars? Example: for a teenage daughter who doesn't yet?

The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? **Yes.** **Comment:** If it is an actual party: food, decorations, etc. –not for swimming only: sometime advance notice of friends stopping over isn't known.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Comment:** Residents should be required to clean up tables, pick up, empty trash cans, etc. but not required to clean the restrooms. If this isn't done, then they should pay the bill. A cleaning deposit prior to the party should be collected.

Have you attended one of our monthly HOA meetings? **Comment:** This has been an opinion and attitude of quite a few residents. Possibly a later time might be more convenient for some residents.

Should we replace some of the vegetation on Browns Canyon with Natural chaparral? **Comment:** I'm not familiar with the Browns Canyon area but possibly any slopes with plans that require little water and little maintenance would be effective.

Other suggestions:

We appreciate having the arms at the Torino gate. We have not been followed in since the installation.

This survey is a great idea – a chance for residents who can't attend the meetings to voice their opinions.

In the monthly newsletter – keep residents up to date on break-ins, crimes, etc. and in what area. Residents hear rumors.

Garage parking isn't always possible to all residents. Some residents, like us, may do their own landscaping and yard work. This requires: lawn mower, edger, spreader, weed eater, rakes, shovels,, etc. All items require space. Also, for those who do their own home upgrading, tools area a necessity: tree standing table saw, hand saw, planner, wet tile saw, duct collector, air compressor, etc. These too require floor space, and cabinetry for hand power tools, etc.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Ask residents to report the license plate number of speeding vehicles to a designated phone number. Notify the resident/household whose car was speeding 1<sup>st</sup> time and add a fine to HOA fees from 2<sup>nd</sup> time and later.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Comment:** Instead deposits should be collected if a party of more than 20 people are held in the pool area refundable if they clean after themselves.

Have you attended one of our monthly HOA meetings? **Comment:** Board should designate time for specific discussion and then have a preset time (10-15 minutes) for general questions. Solicit the agenda for the meeting prior to date using e-mail or using HOA website.

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Many residents feel that speeding is a very important issue facing our HOA. How should we deal with speeding? **Comment:** Humps humps humps!

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The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? Larger than 15, yes.

Just an added note about resident parking. We should have the right to park in our driveways.

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**Comment:** We used to live in “The Park”. Maybe that Board would be willing to share some ideas of how they handled the same problems.

It has been proposed that we change our vehicle entry system from the current garage door “clicker” to something more secure like a “fob” which would be registered to a resident or vehicle that could be deactivated if it is stolen, or the resident becomes delinquent in their dues or fines. Of course, any resident living here would still be allowed to go through the guarded gate to get to their home. Do you like that idea?

**Answer:** No. **Comment:** I think we are safe enough and the clickers work fine.

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The pools are for the use of all residents and their guests. Should parties larger than 5 guests get permission from the HOA in advance? Some families are already 5.

Currently, the HOA pays to clean up after pool parties. Should residents having a permitted party over 5 guests be charged a pool area use fee for cleaning and refuse removal? **Yes.** **Comment:** Deposit to be returned if clean.

Have you attended one of our monthly HOA meetings? **Comment:** Too much yelling. If there is, there should be a “code of conduct”. The Board doesn’t observe that behavior.

Hard for me with the kids (9 & 2). I am worried about how the adults behave.

Should we reduce watering on the more visible slopes? **Comment:** Although I do see the sprinkler on during the rain sometimes.

**Other suggestions:** We love it here! The board is doing a great job, some people will always whine.

The only 3 issues I have are:

- 1) A (very nice) neighbor’s extra car and the nasty oil stains on their driveway.
- 2) People cleaning up after their pool parties
- 3) The huge (sink hole) on the corner of Mopena & \_\_\_\_\_ that never got filled/resurfaced after construction and fills up every rain storm. Thank you for all your hard work!