



# 2010 Sorrento HOA Residents' Survey

Melissa Centeno, President



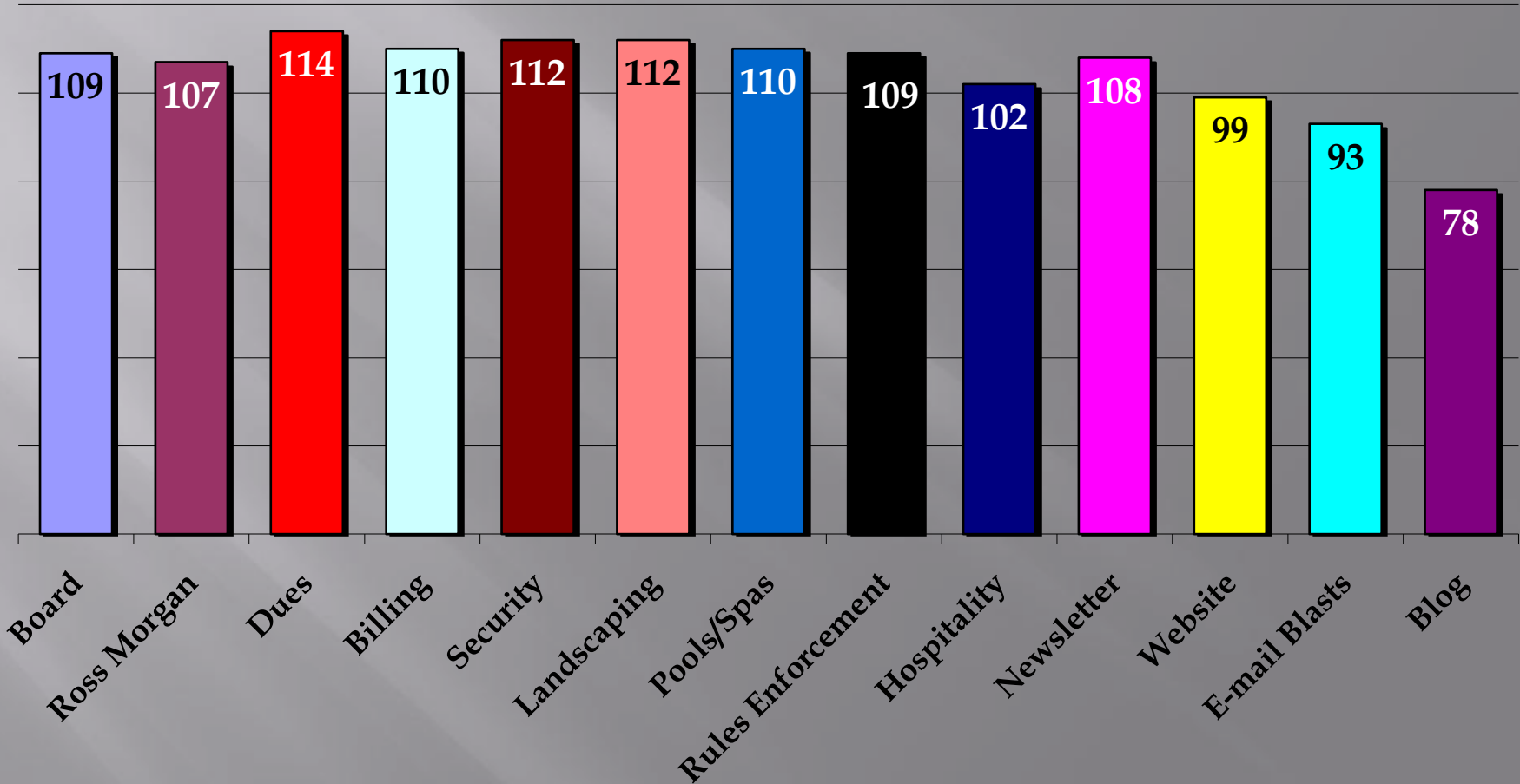
We received 114 survey's out of  
650 homeowners.

The following are the tabulated results.

Variances include surveys which the  
homeowner left items blank and questions  
which allowed for more than one answer.

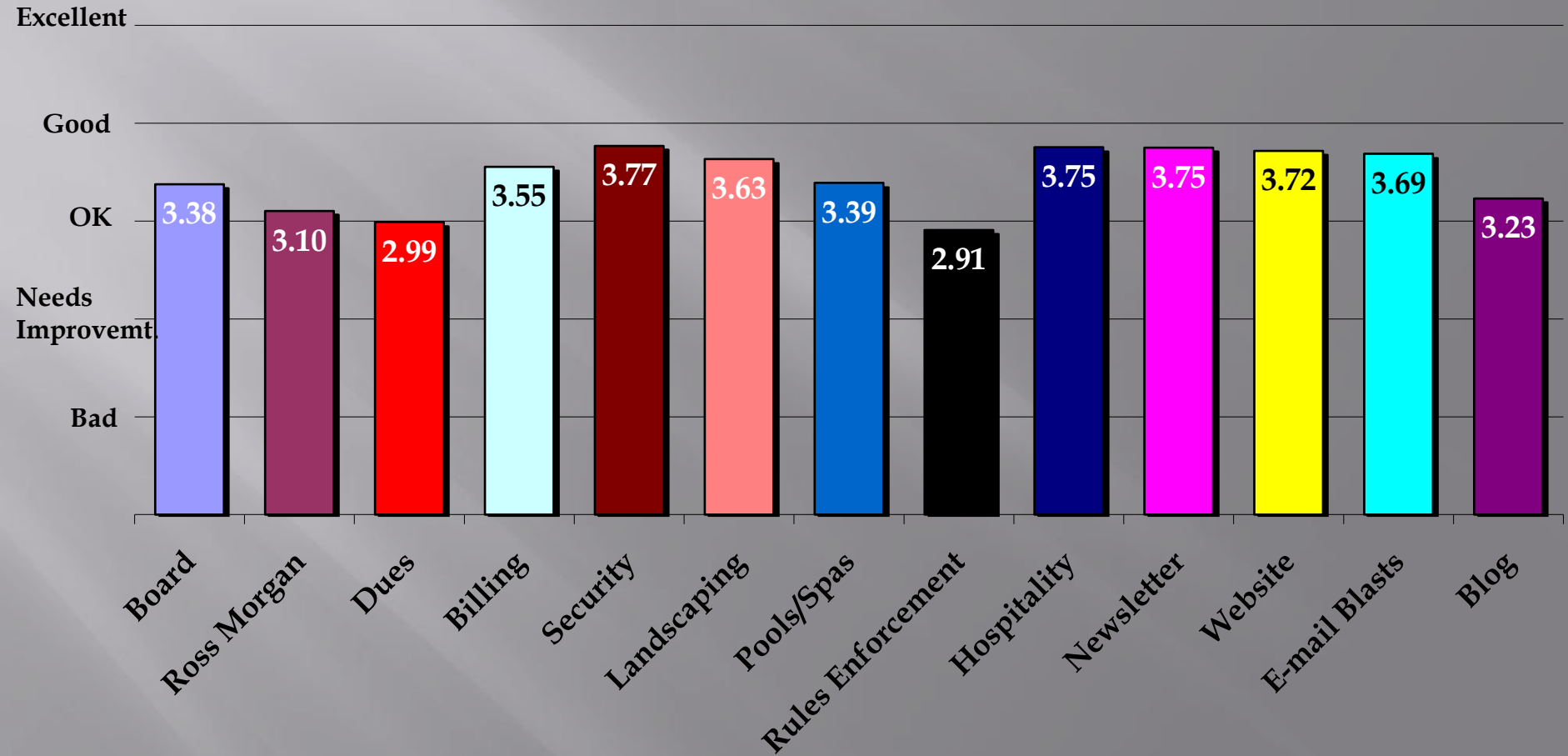


# TOTAL RESPONSES



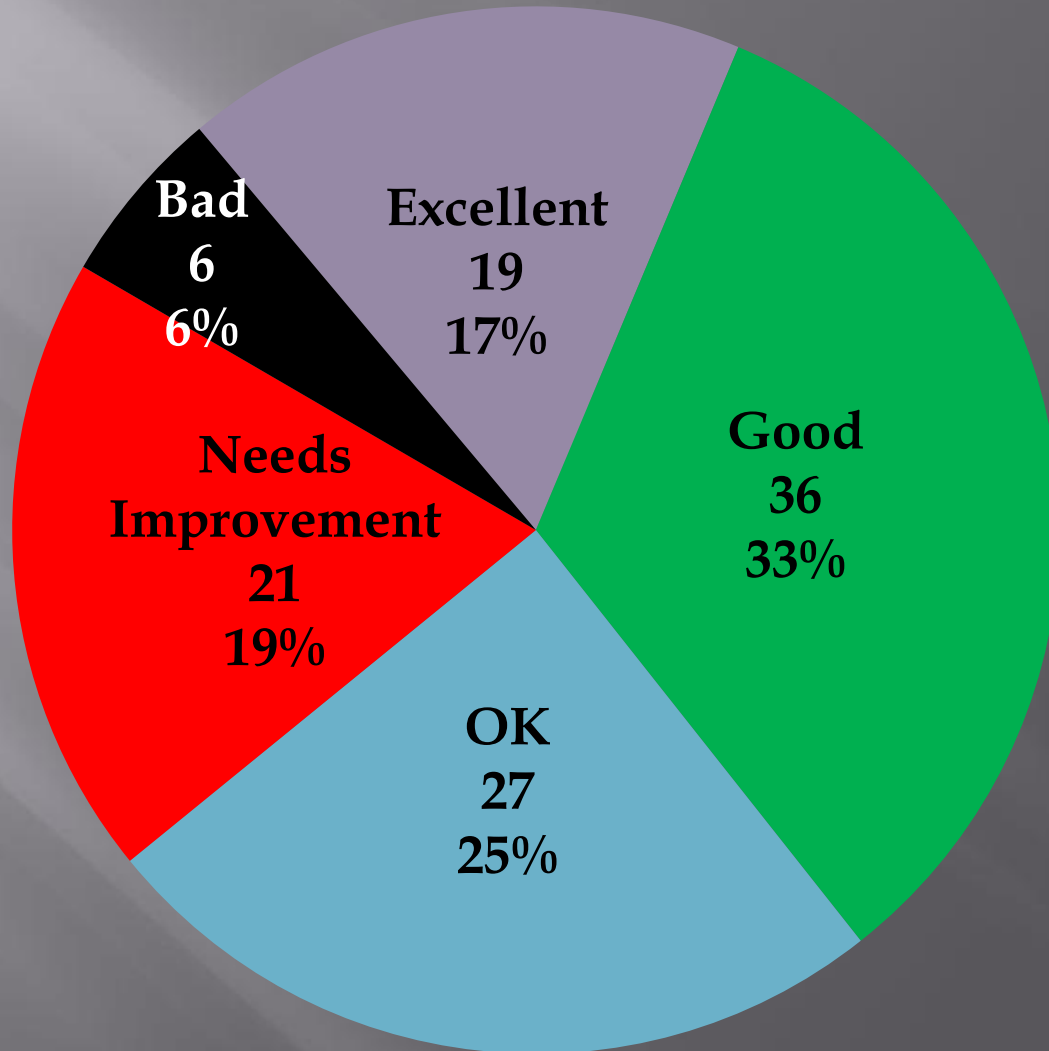


# Average Grade





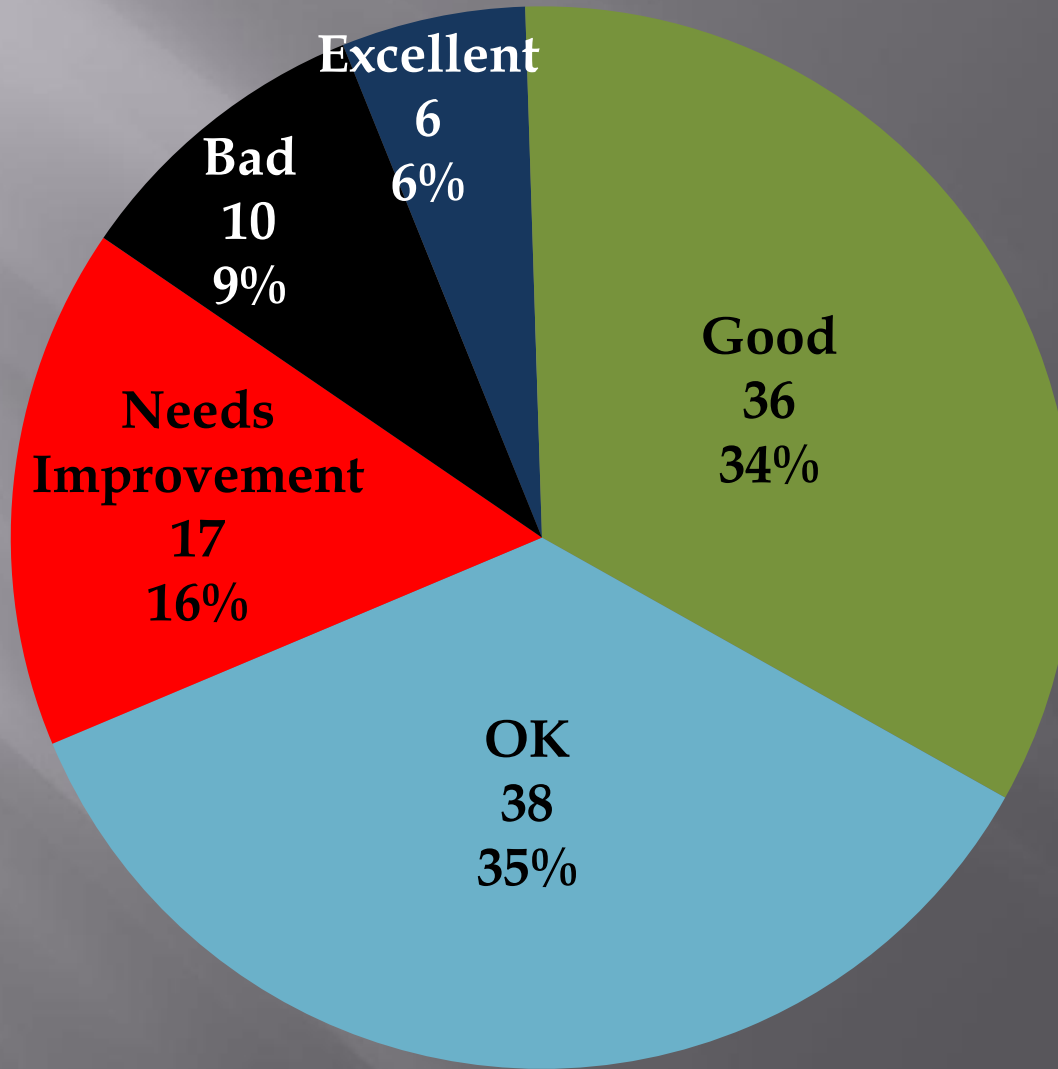
# Board of Directors



Total Responses  
109



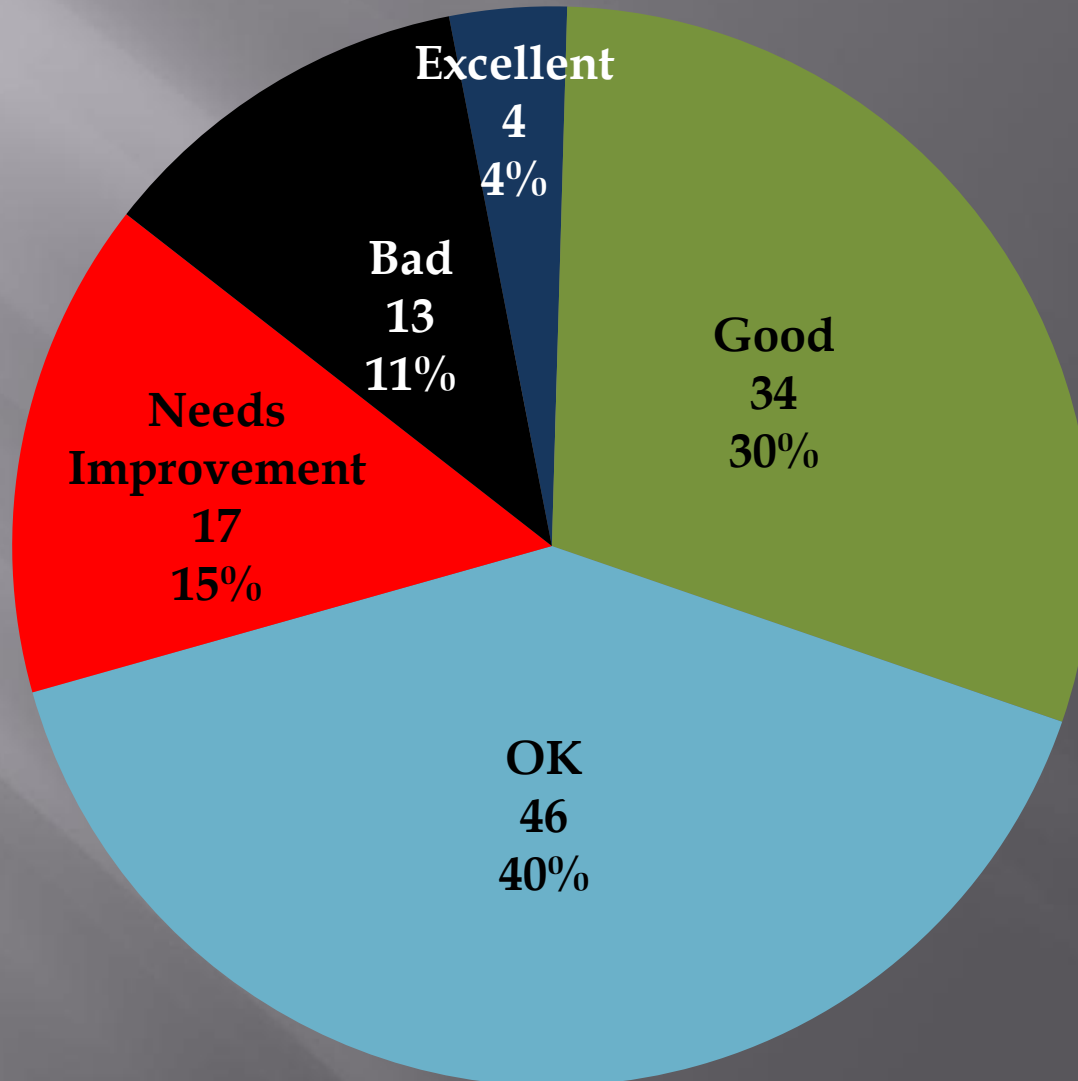
# Ross Morgan



Total Responses  
107



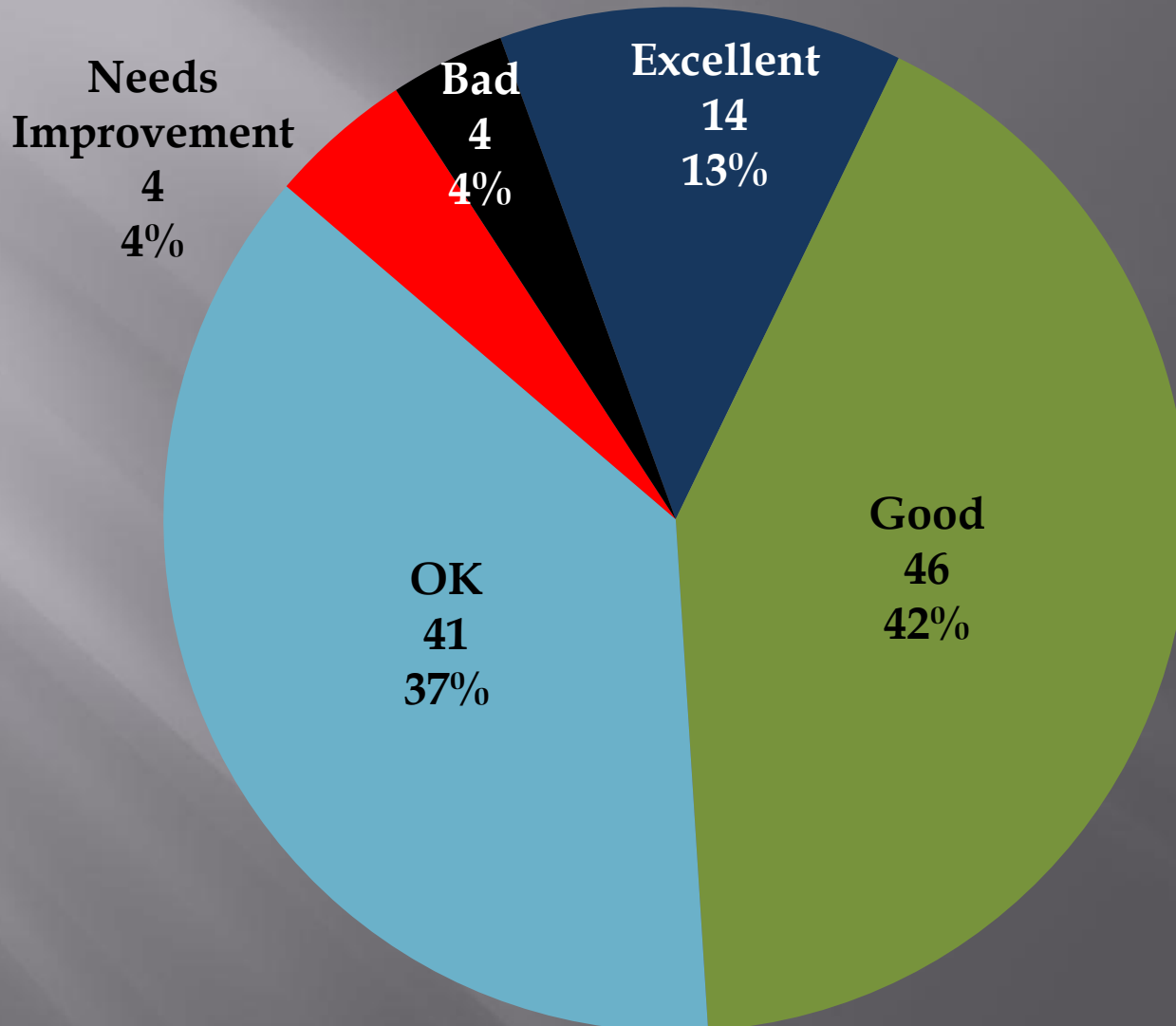
# Dues



Total Responses  
114



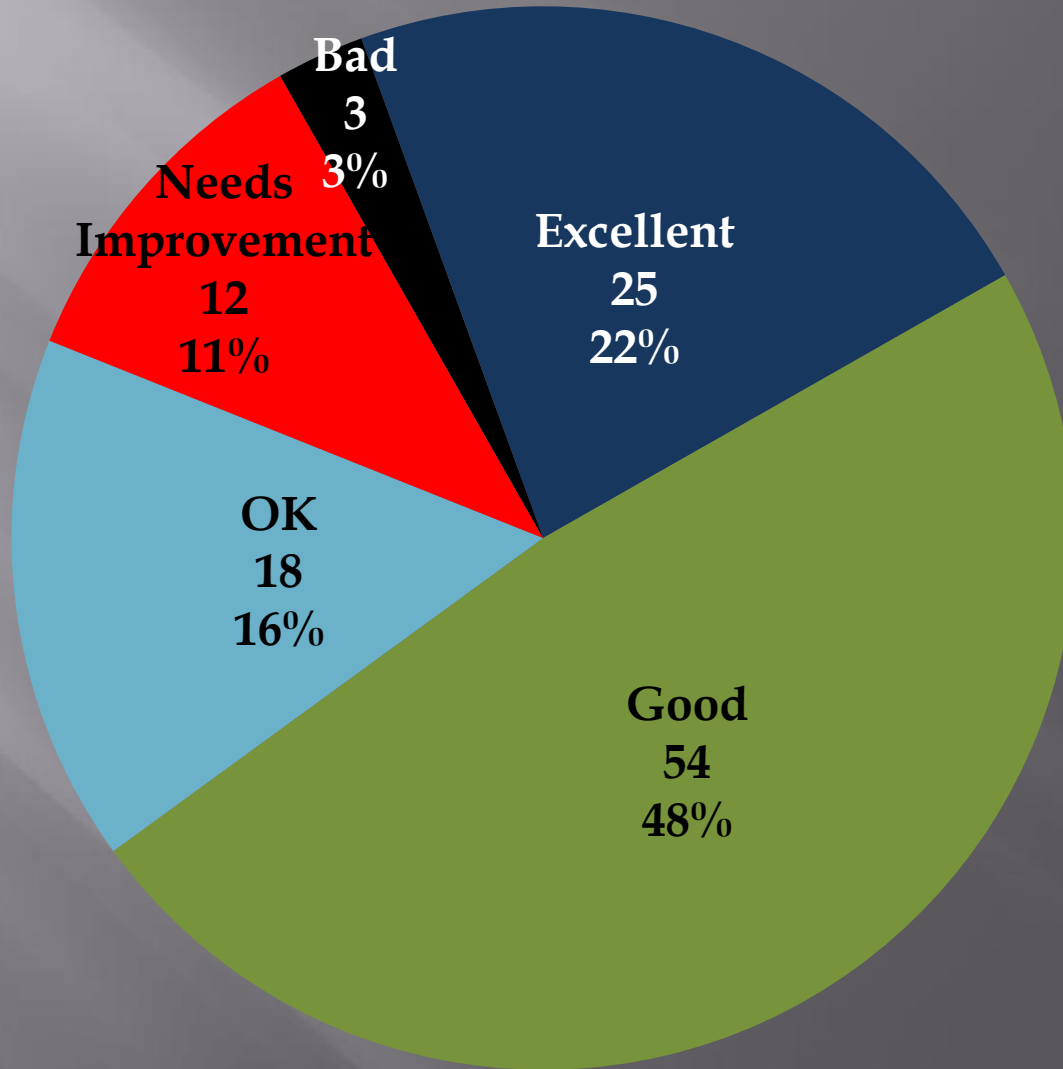
# Billing



Total Responses  
110



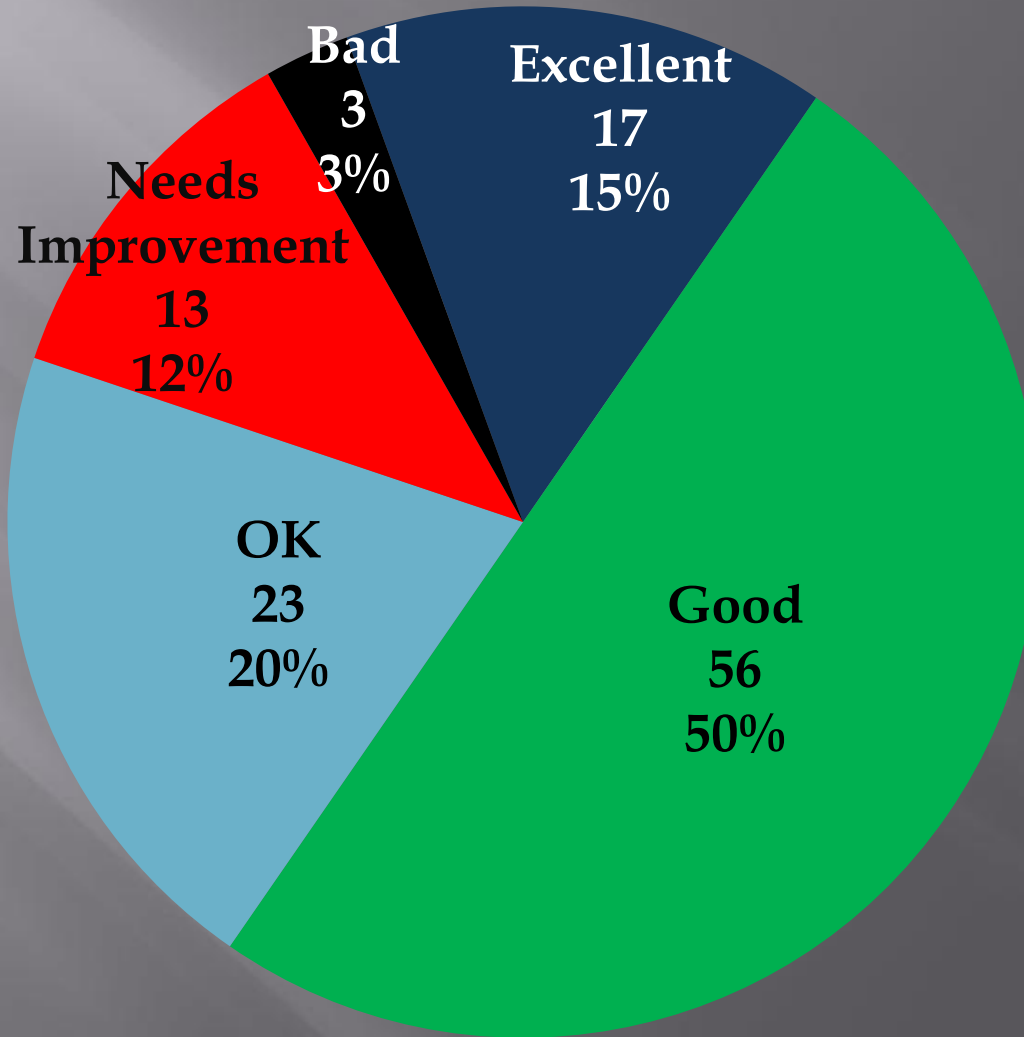
# Security



Total Responses  
112



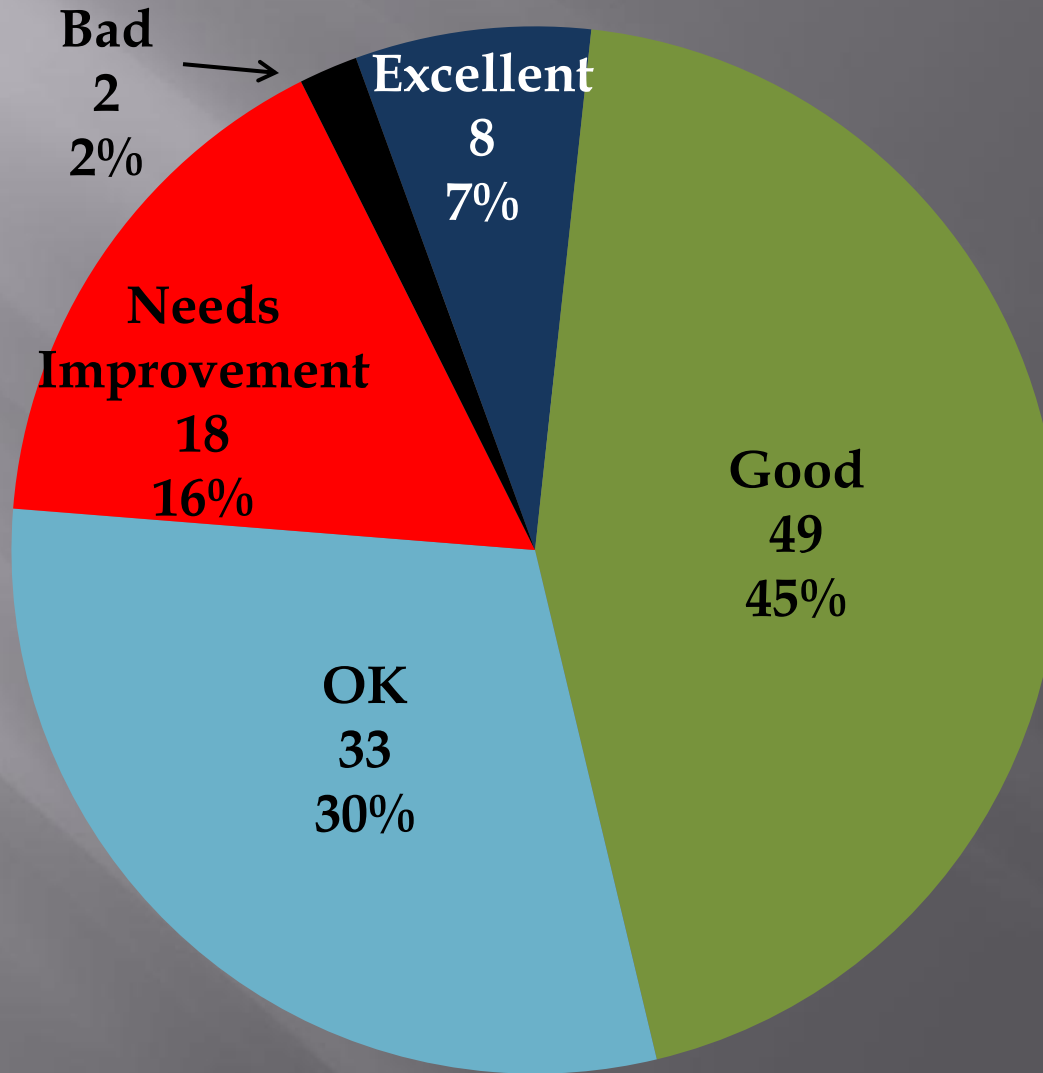
## Landscaping



Total Responses  
112



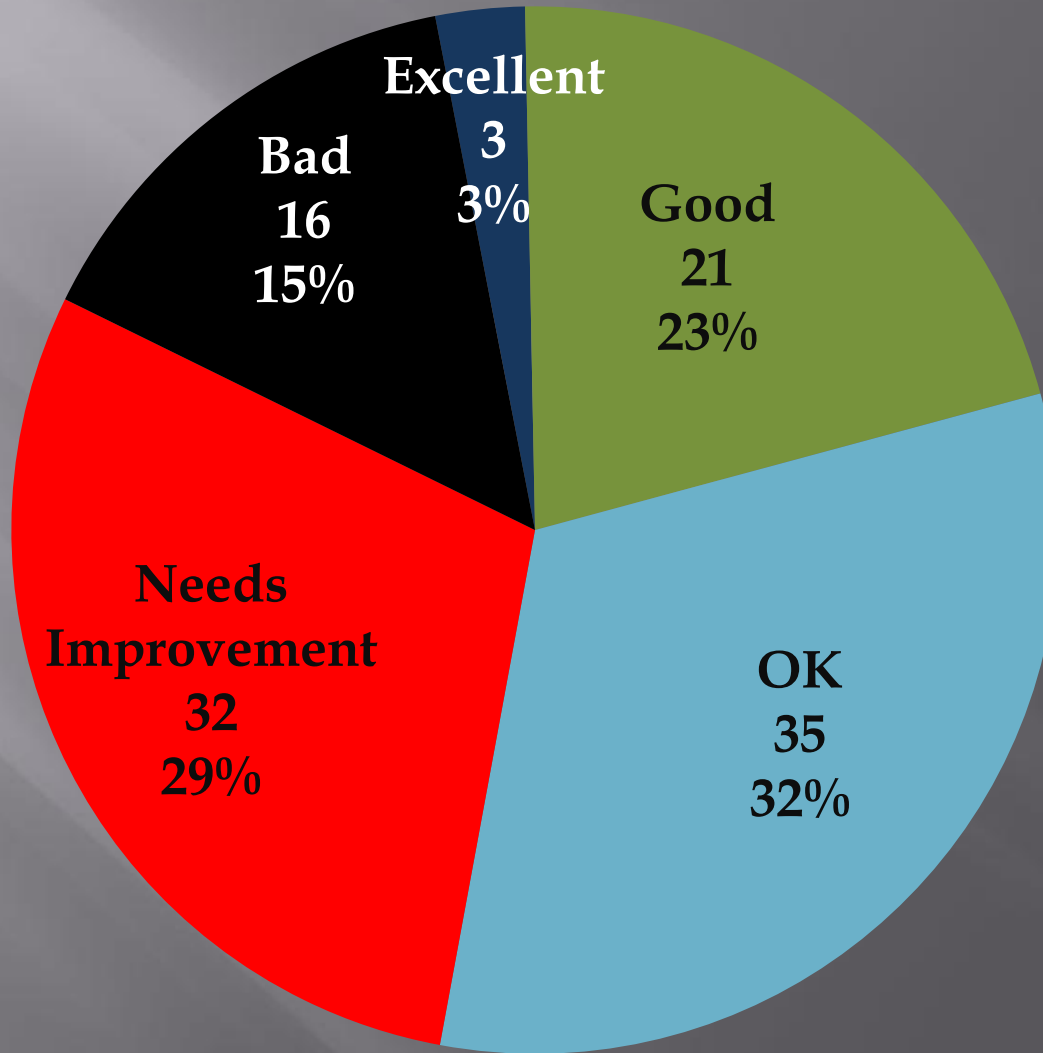
## Pools/Spas



Total Responses  
110



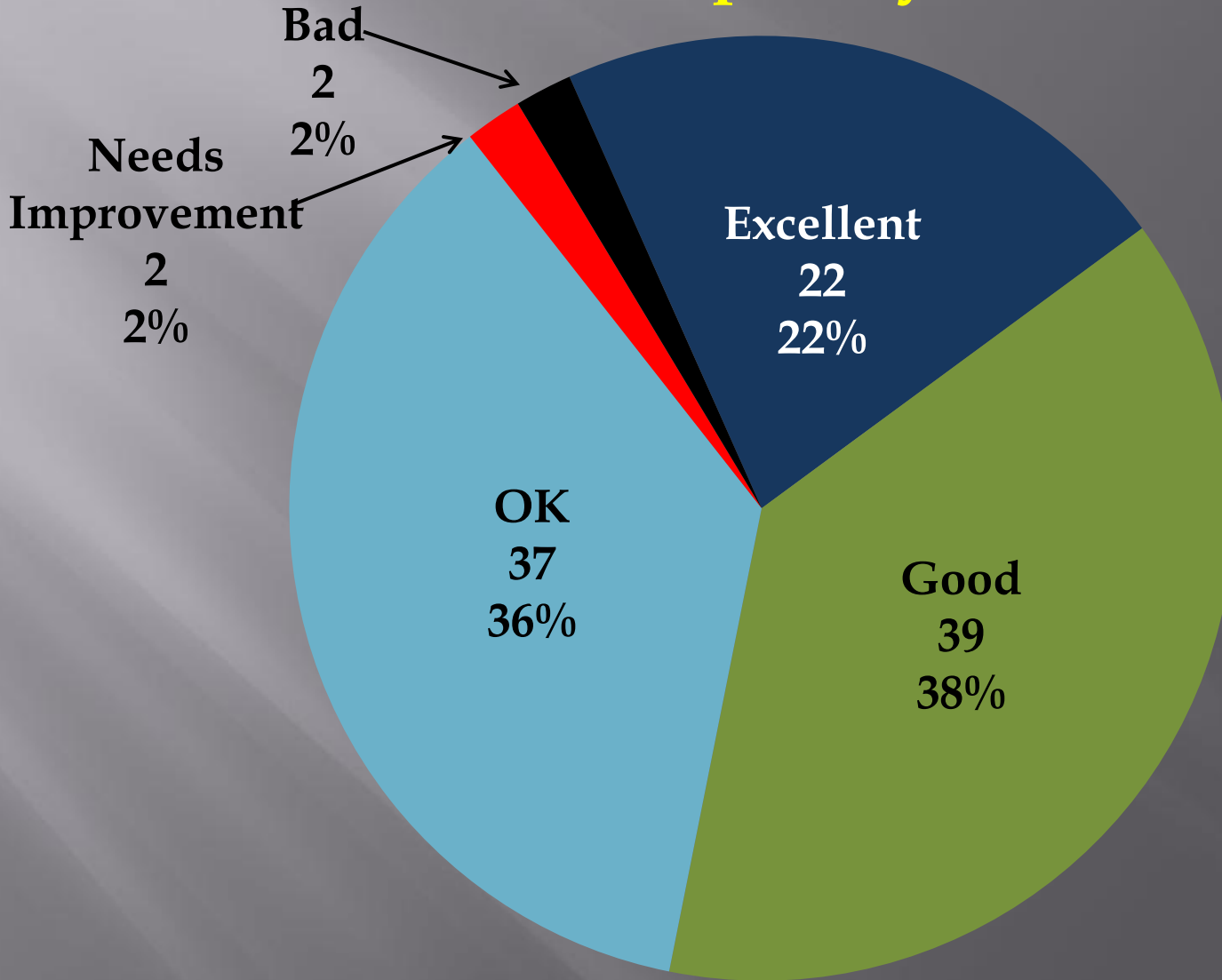
# Rules Enforcement



Total Responses  
109



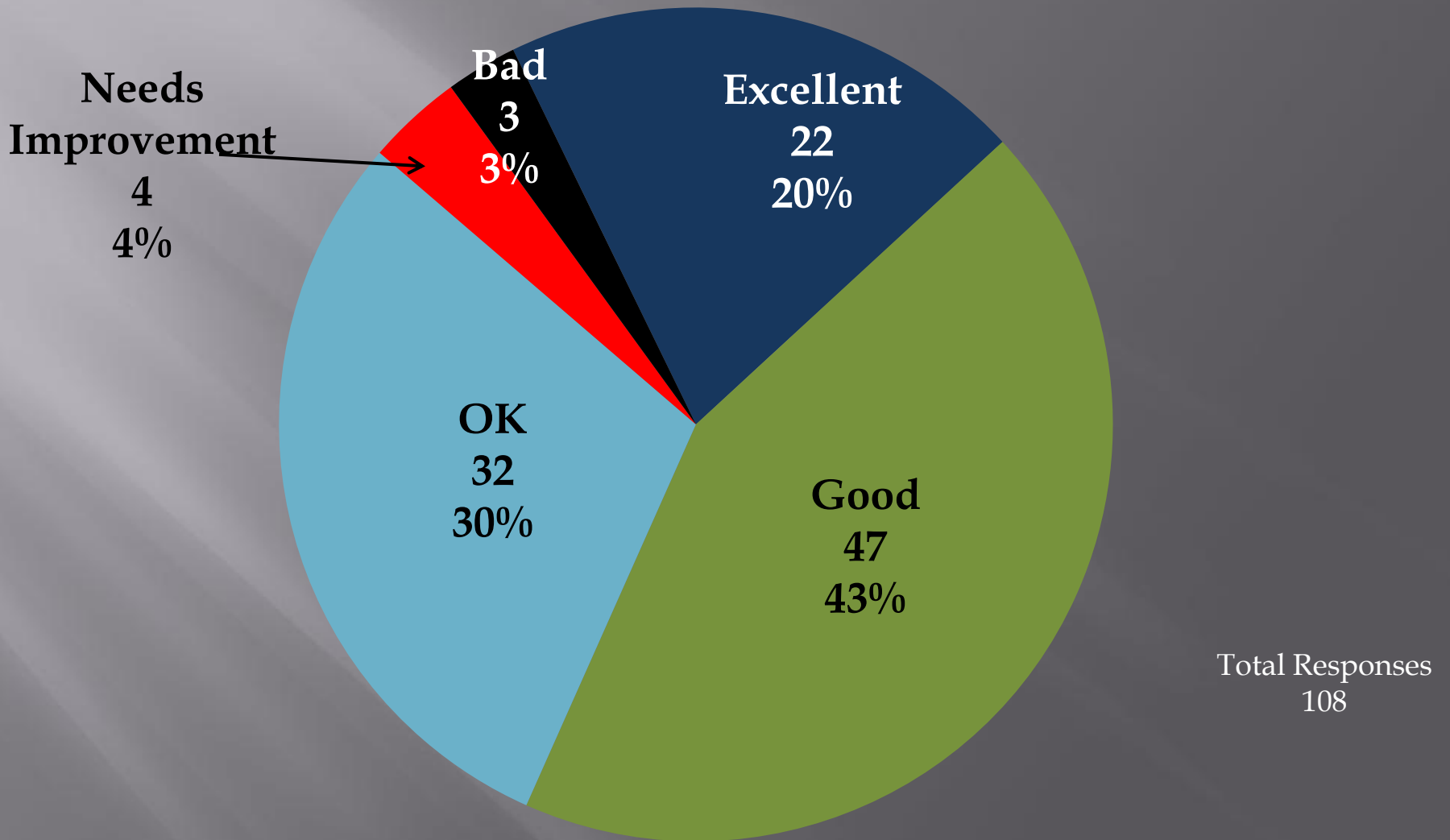
# Hospitality



Total Responses  
102

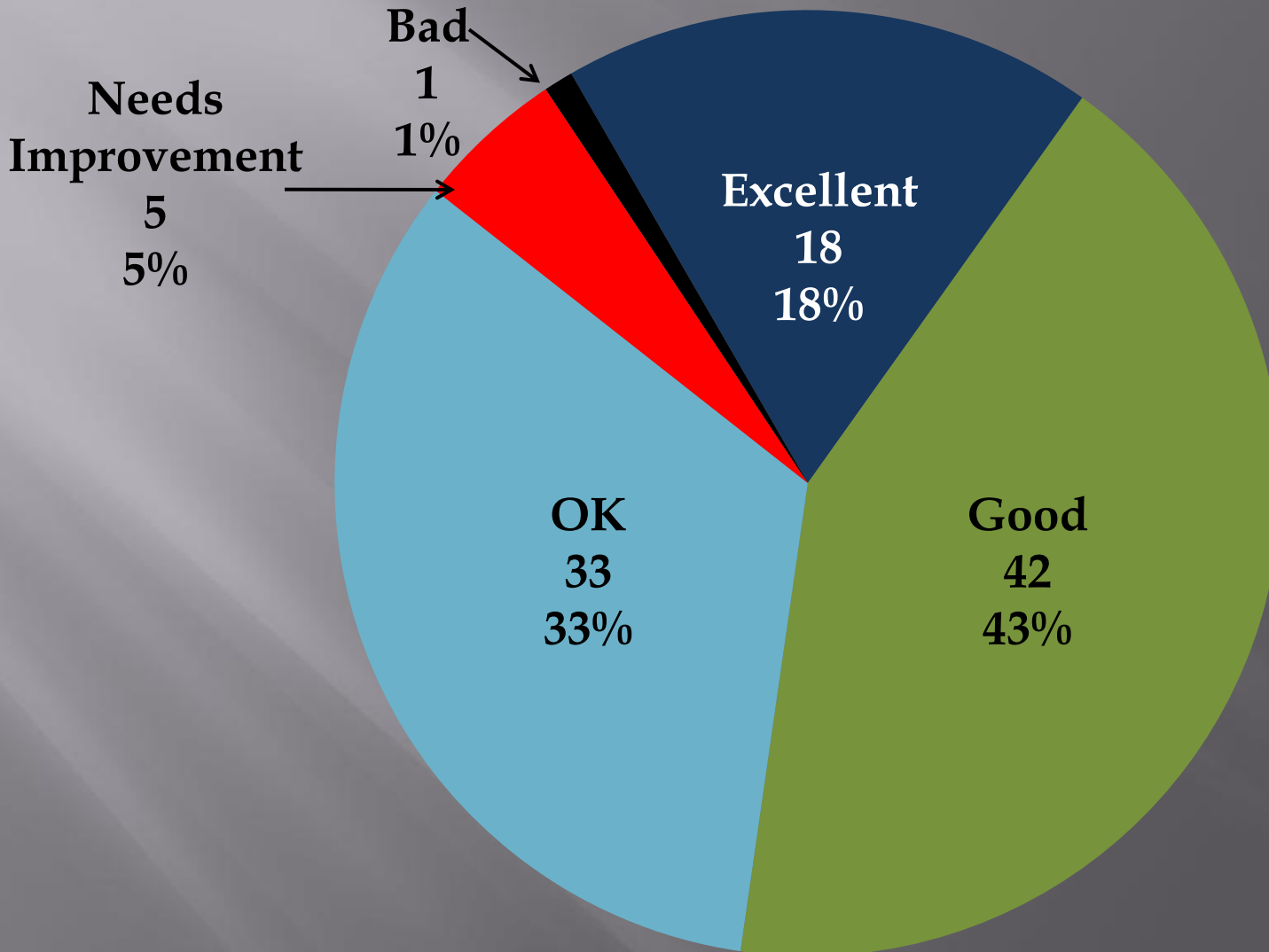


# Newsletter





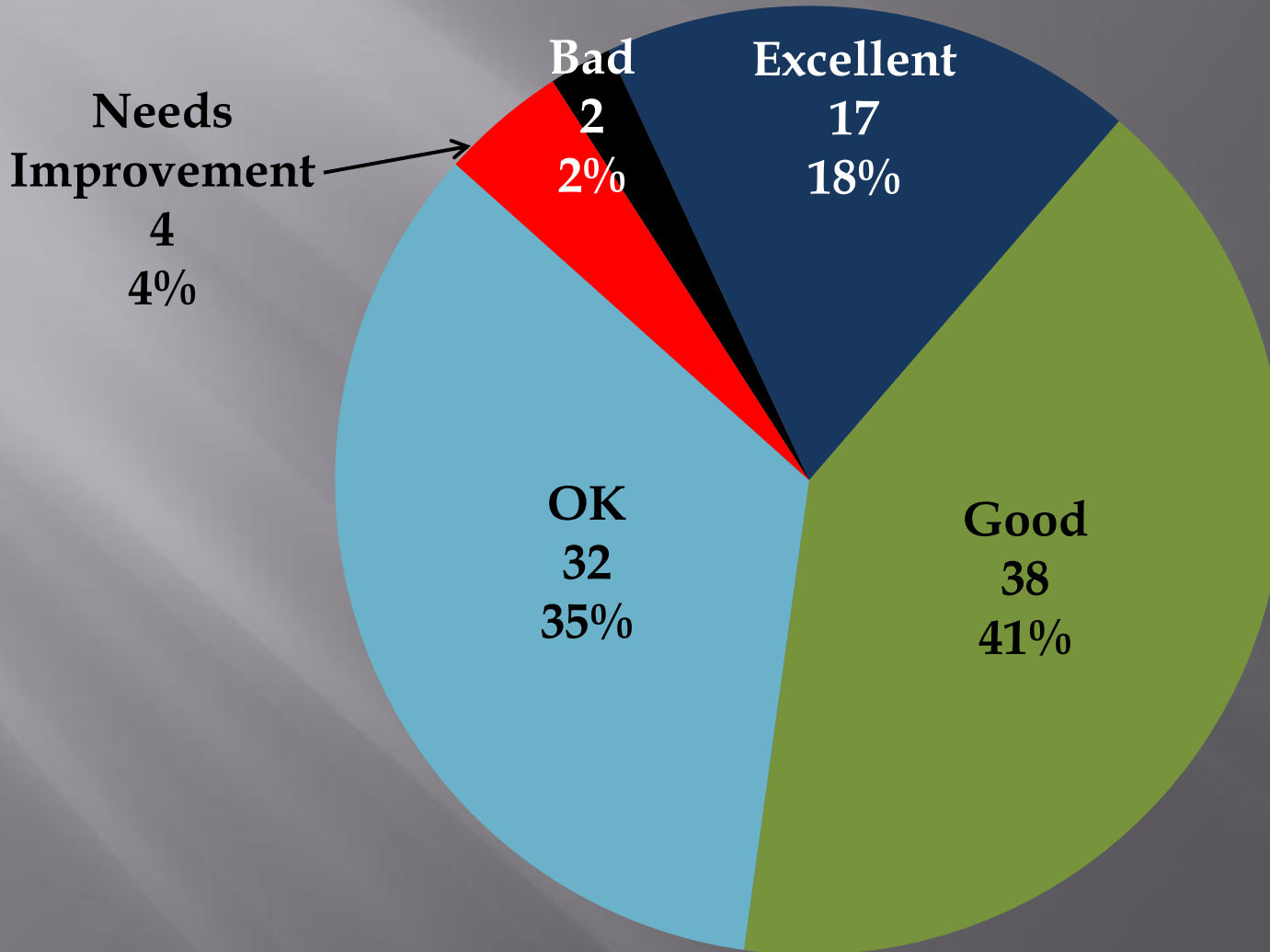
## Website



Total Responses  
99



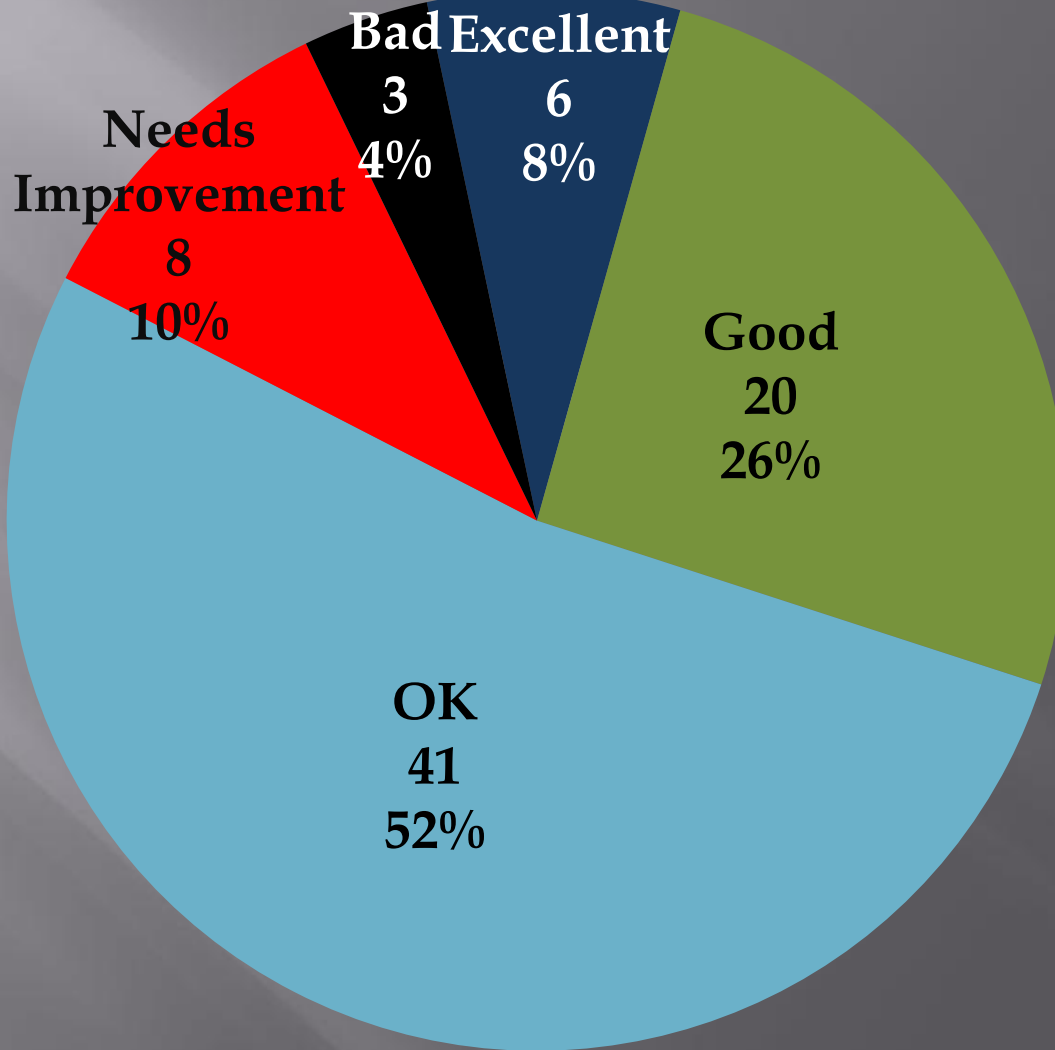
## E-mail Blasts



Total Responses  
93



## Blog



**Bad**

3  
4%

**Needs  
Improvement**

8  
10%

**OK**  
41  
52%

**Good**  
20  
26%

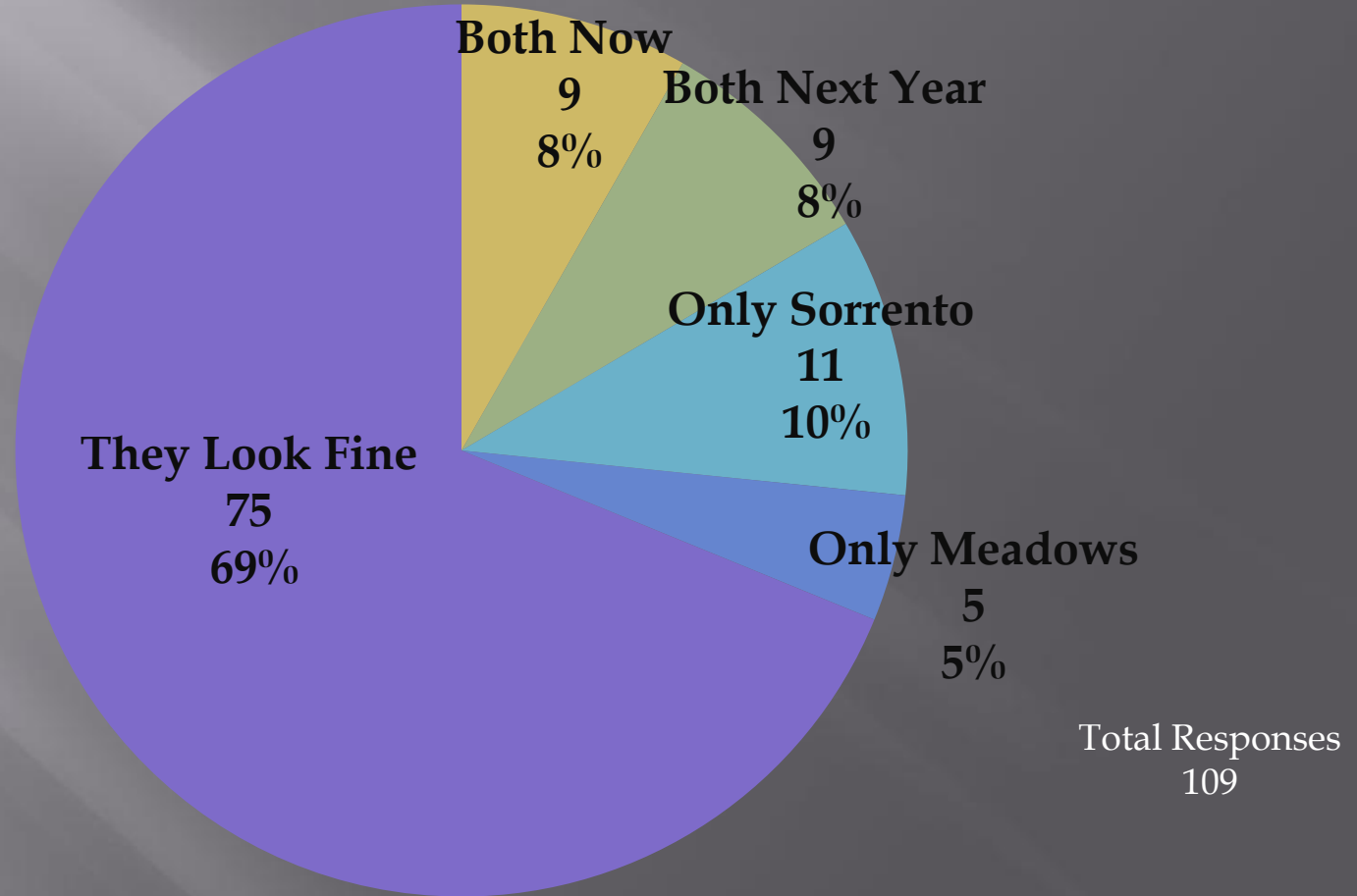
**Excellent**

6  
8%

Total Responses  
78

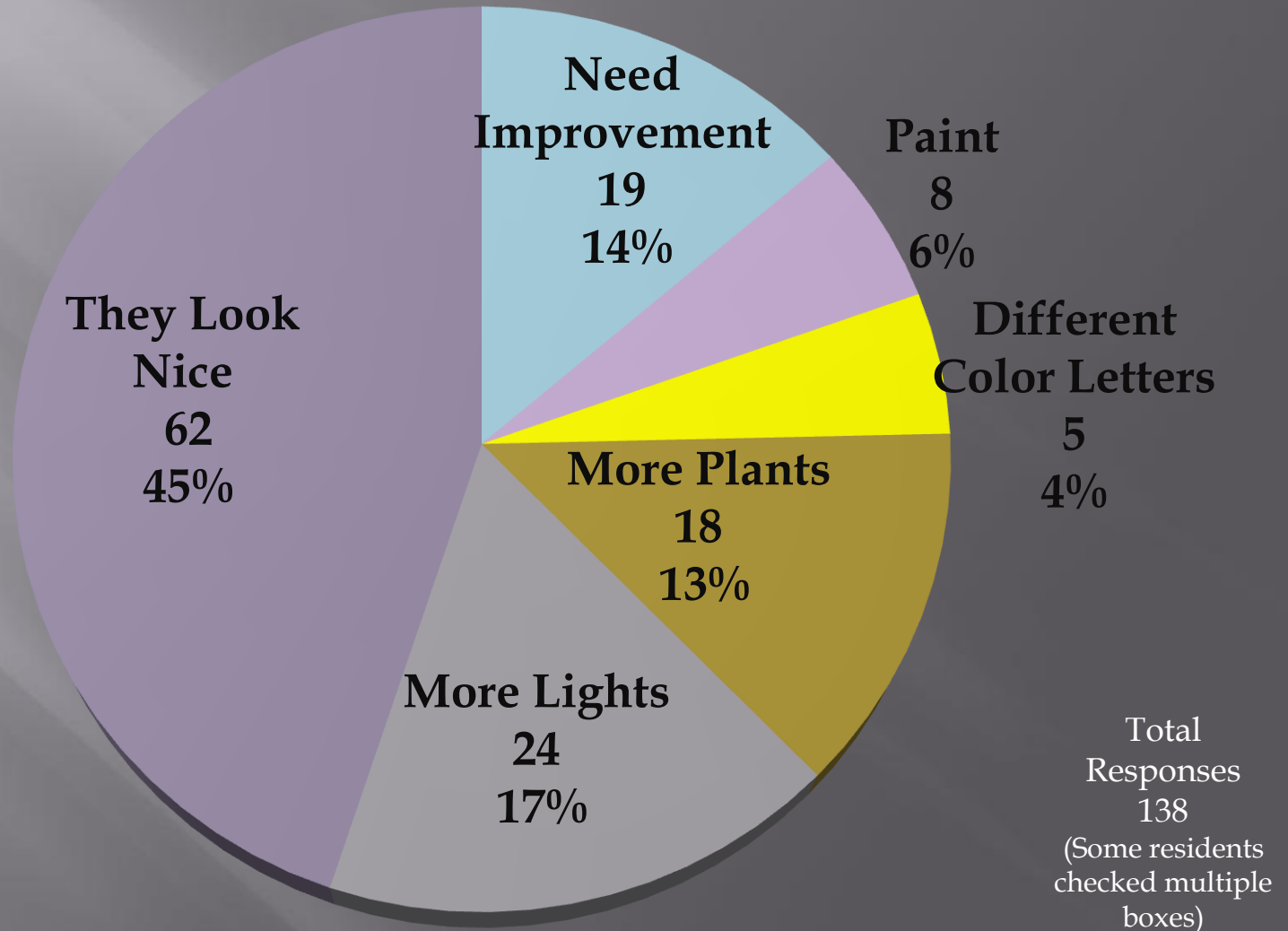


# Repair Guardhouses



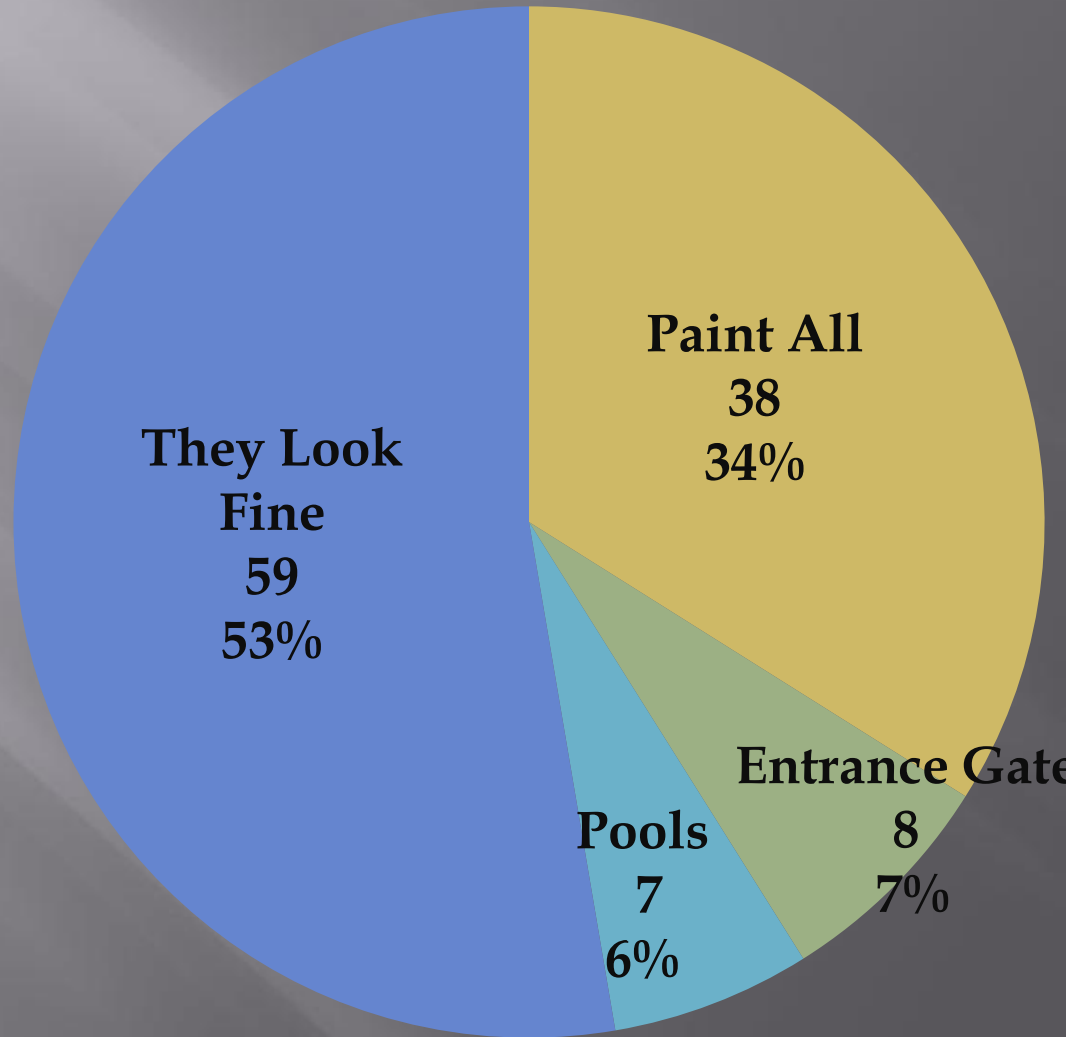


## Exterior Monuments





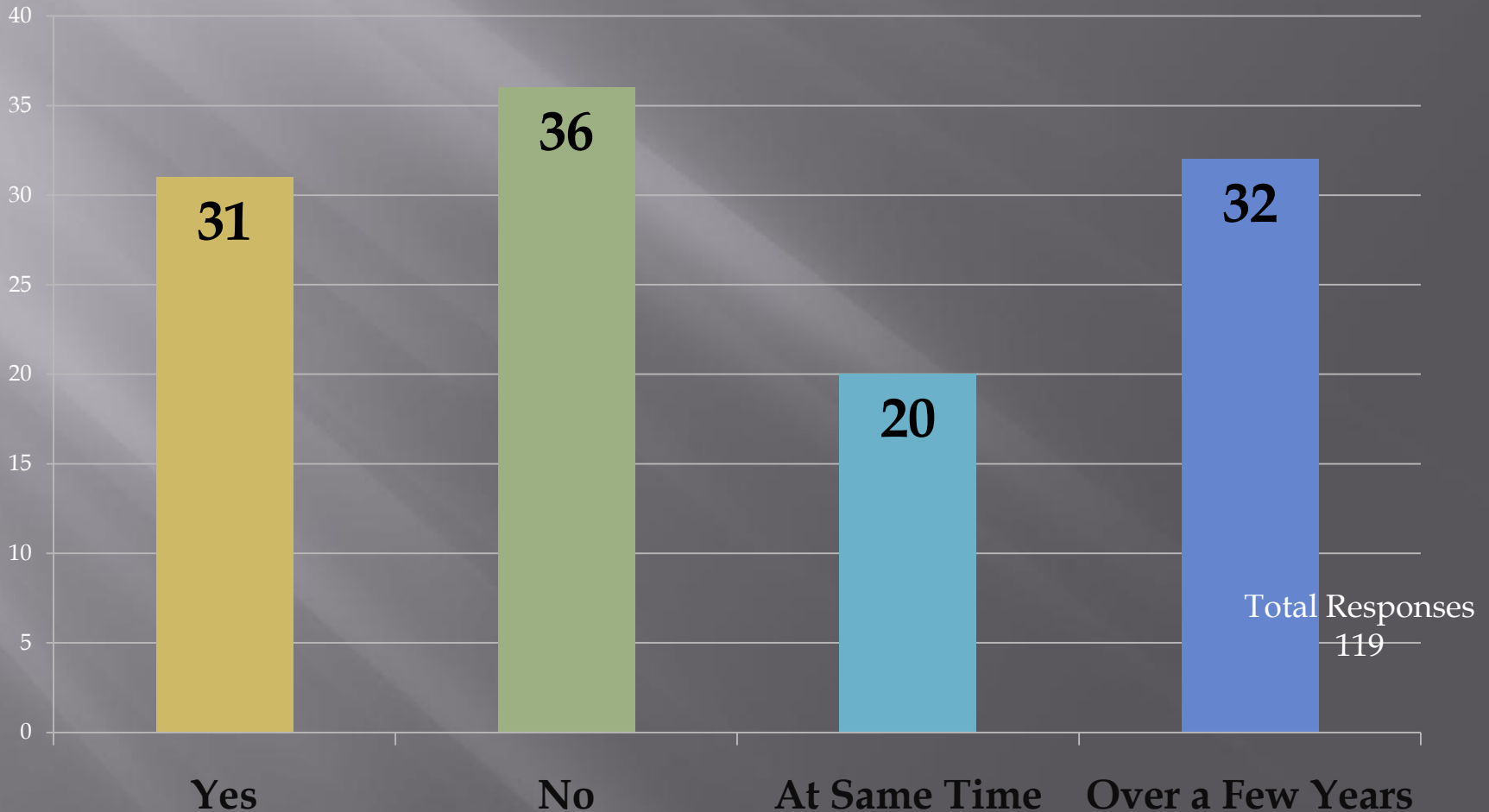
# Should We Paint Wrought Iron?



Total Responses  
112

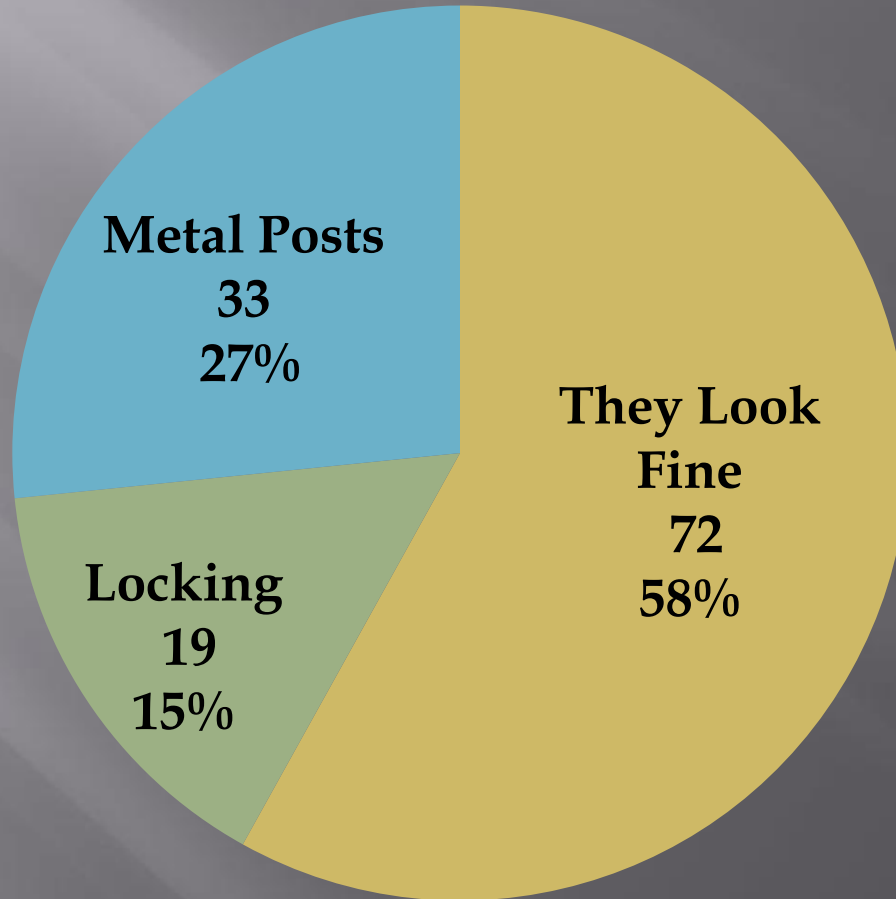


# Do You Think Our Streets Need to Be Slurried?





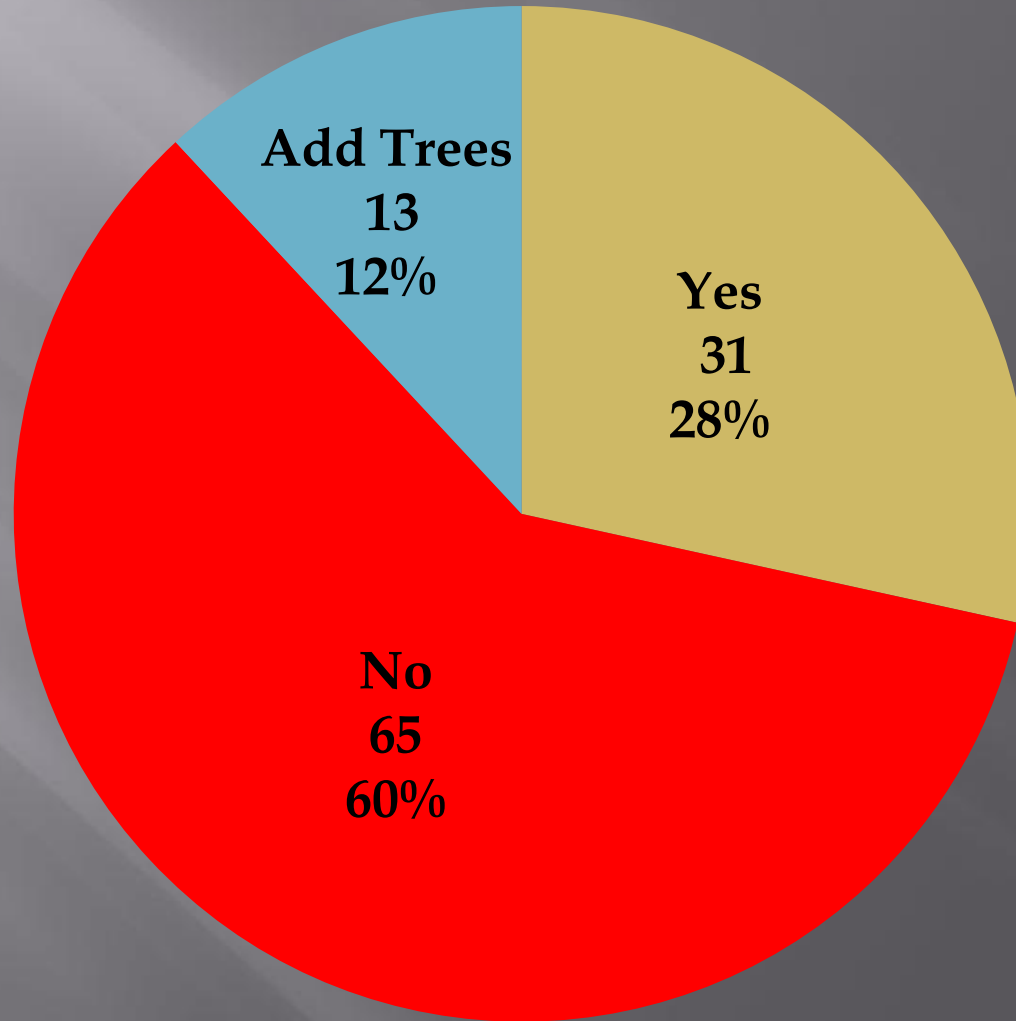
# Mail Boxes



Total Responses  
124



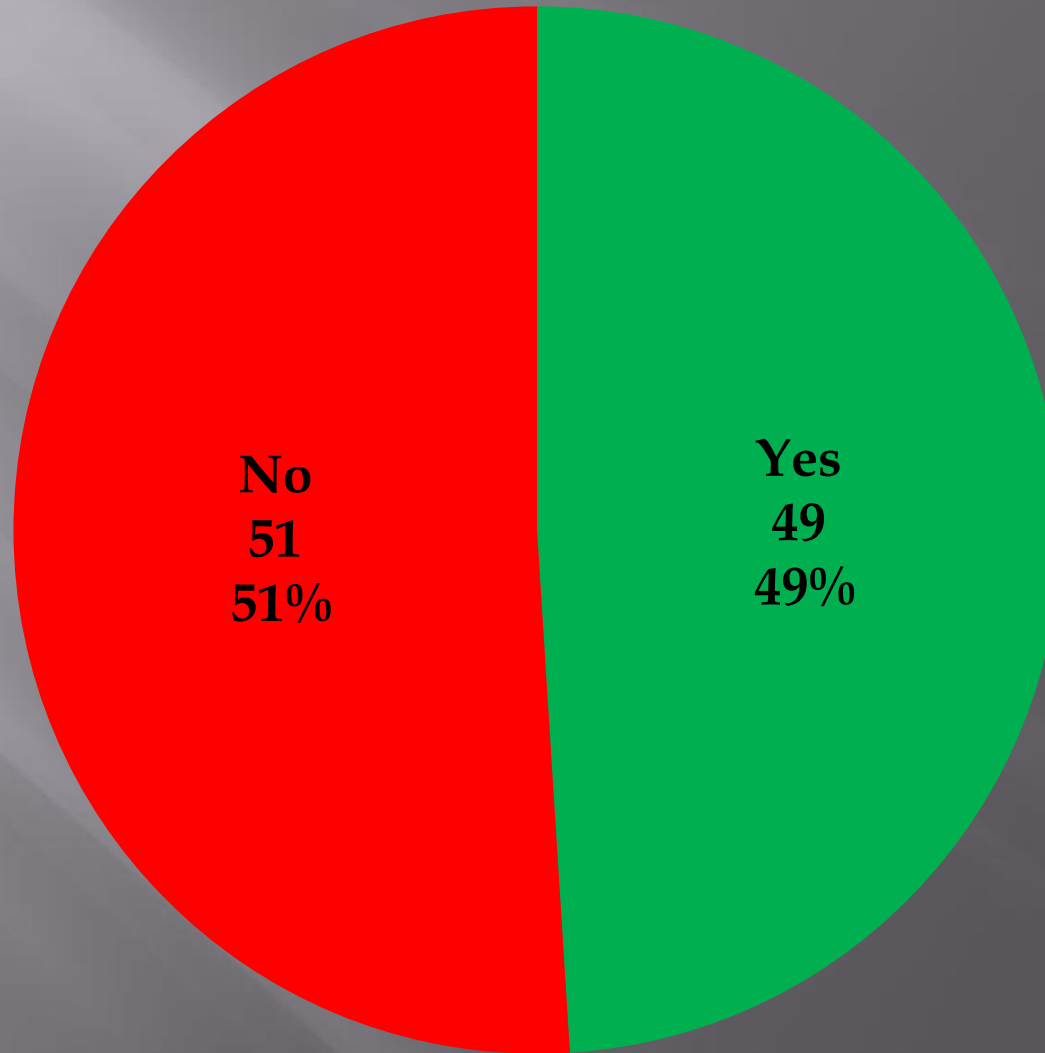
## Should We Add Tot Lot Shade?



Total Responses  
109



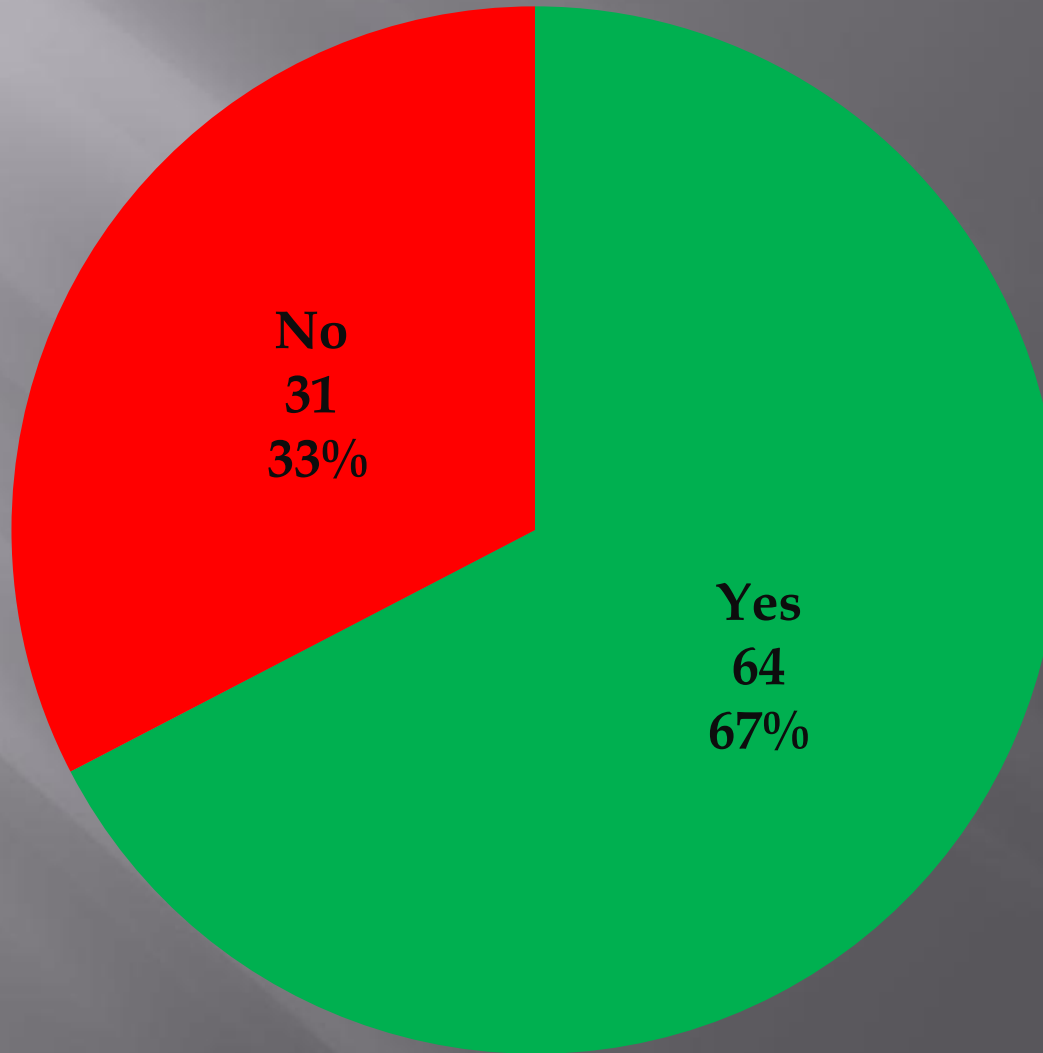
# Should We Add More Speed Humps?



Total Responses  
100



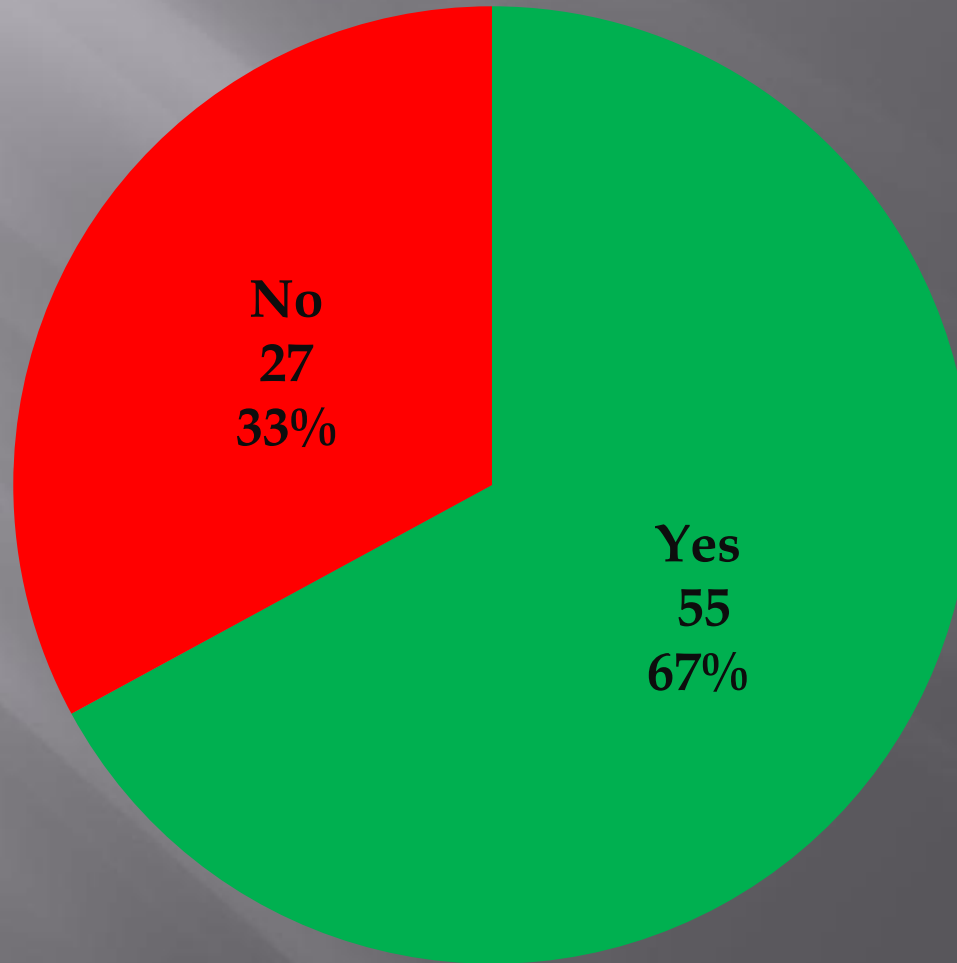
# Should We Issue Speeding Tickets?



Total Responses  
95



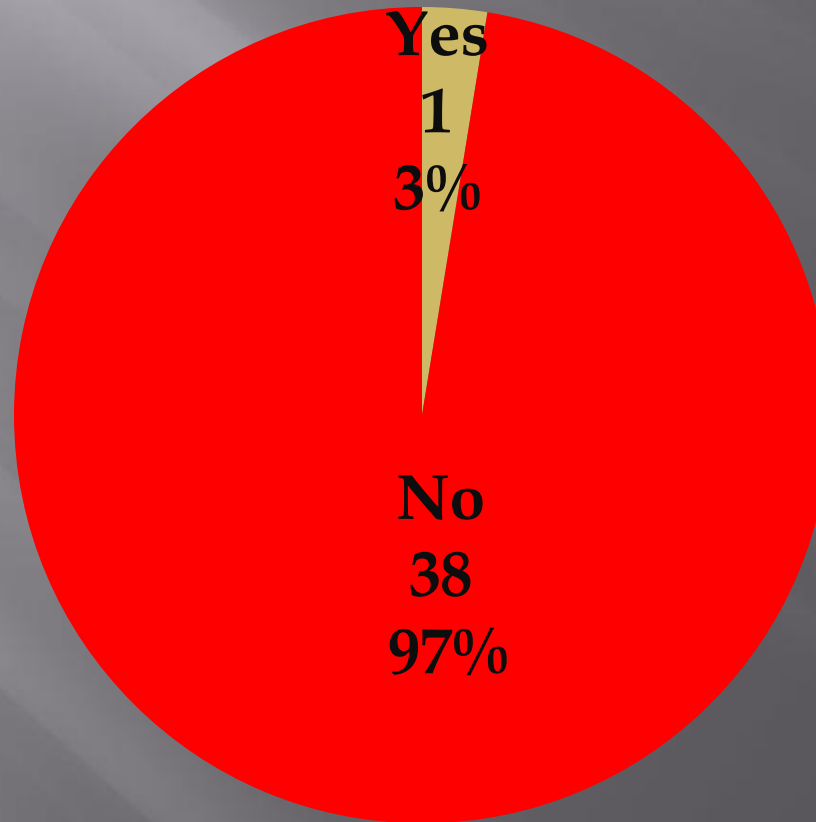
# Should We Deny Speeding Visitors Access?



Total Responses  
82



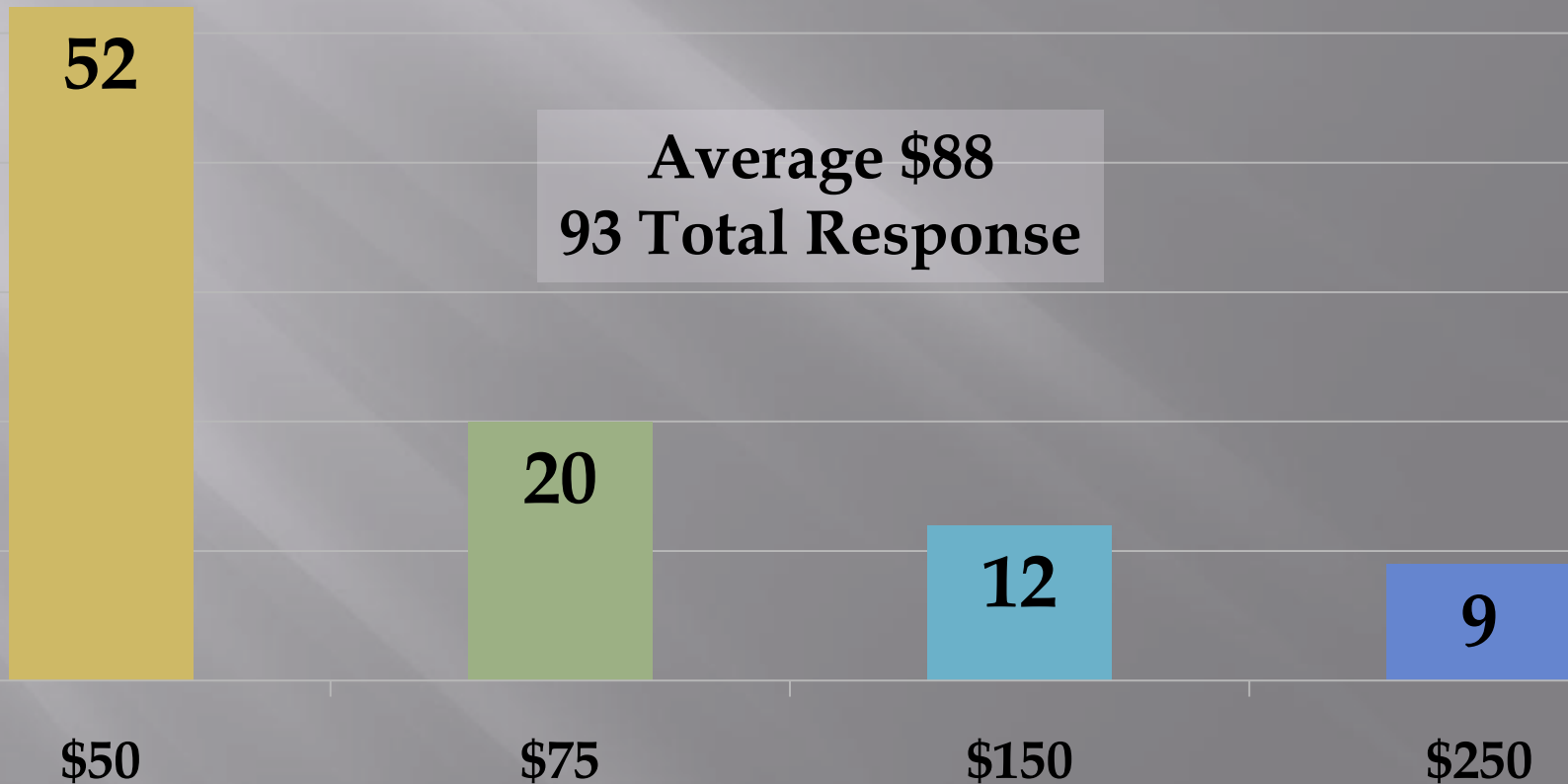
# Should We Not Do Anything About Speeders?



Total Responses  
39

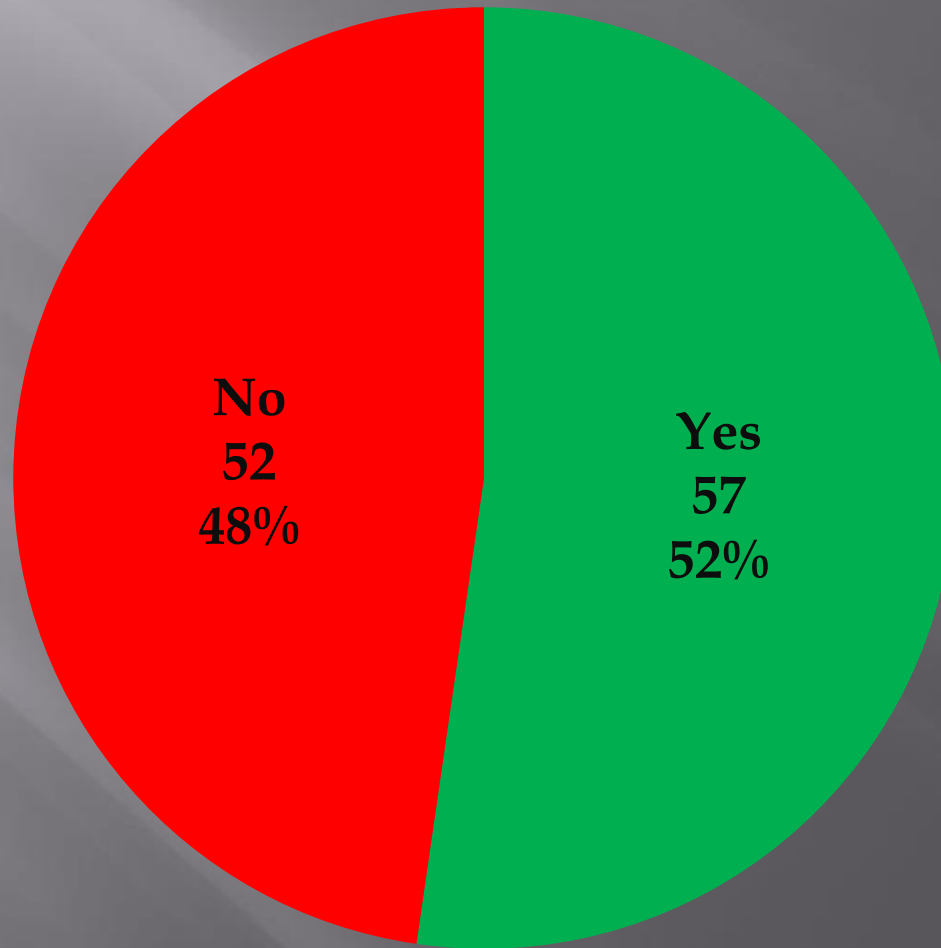


## What Should the Fine Be For Speeding?





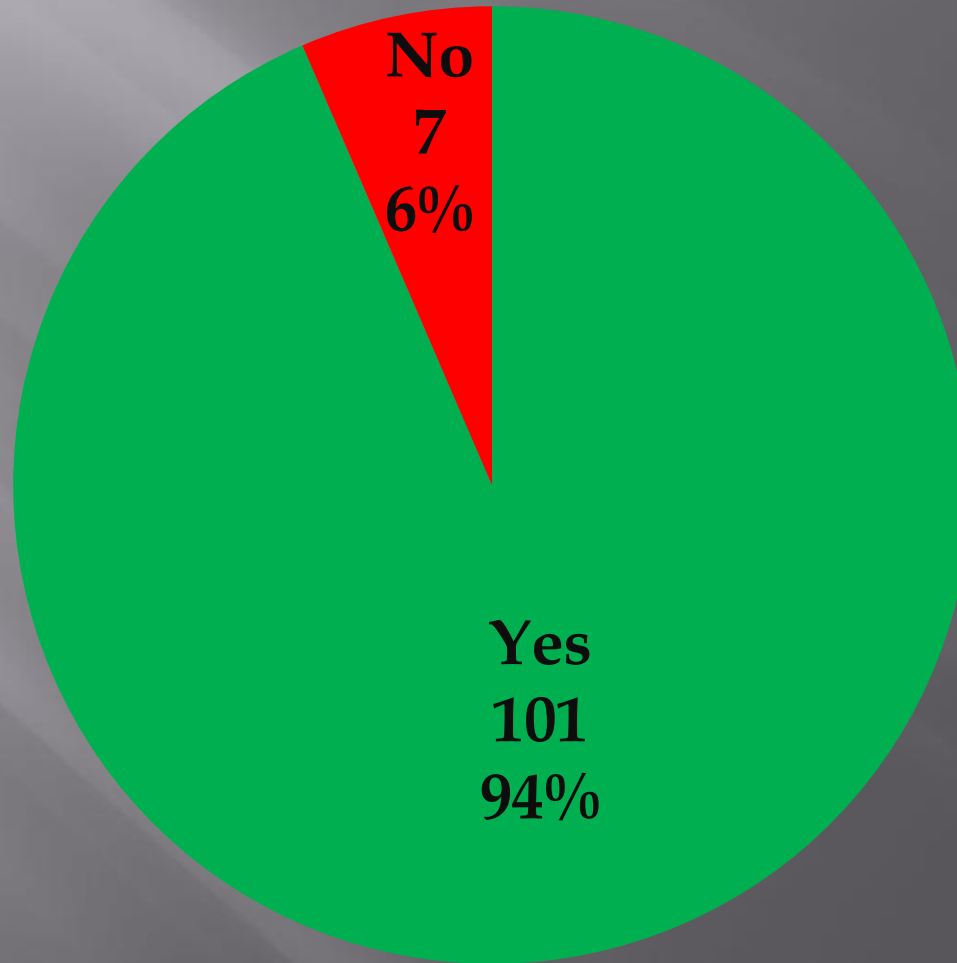
# Should Parking Enforcement be More Strict?



Total Responses  
109



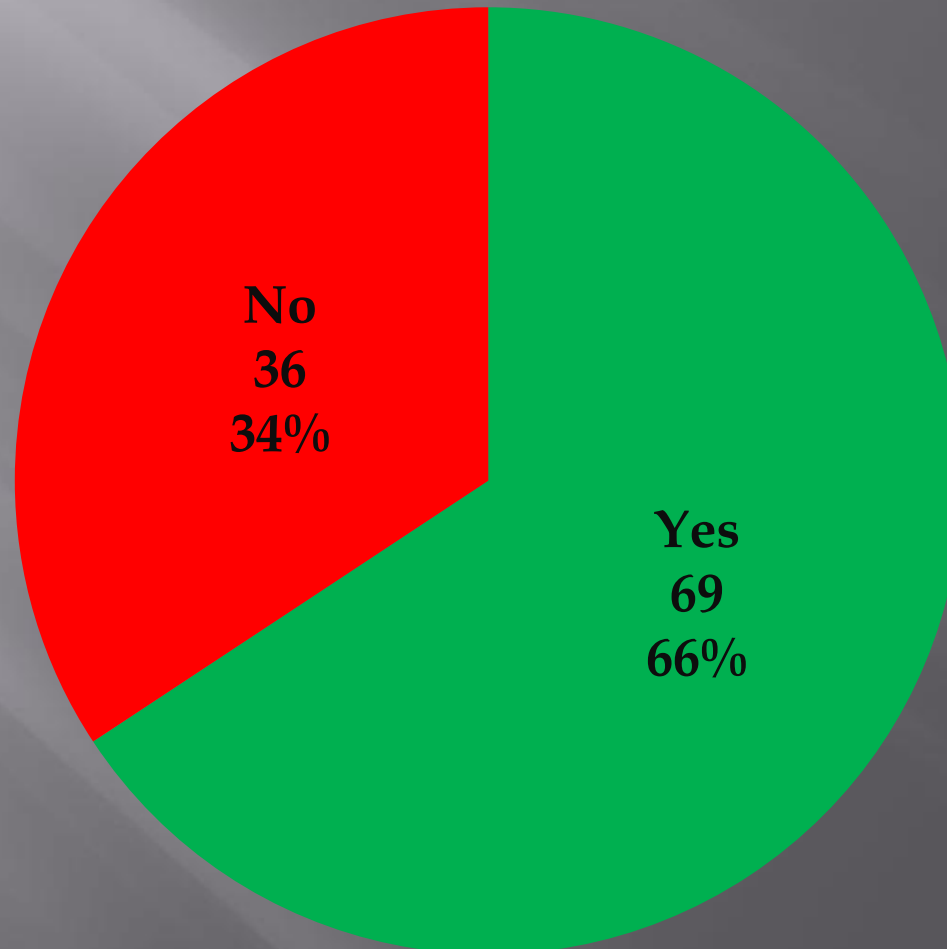
# Allow Overnight Parking in Resident's Driveway?



Total Responses  
108



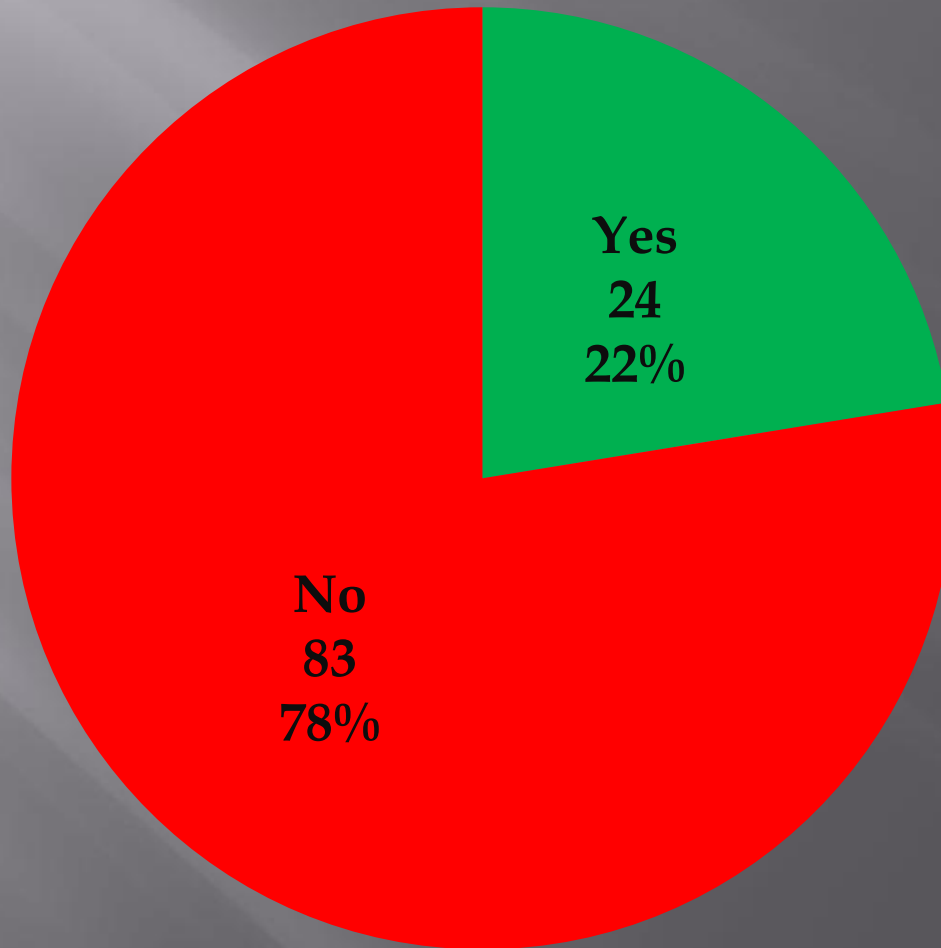
# Allow Overnight Parking in Front of Your Own Home?



Total Responses  
105



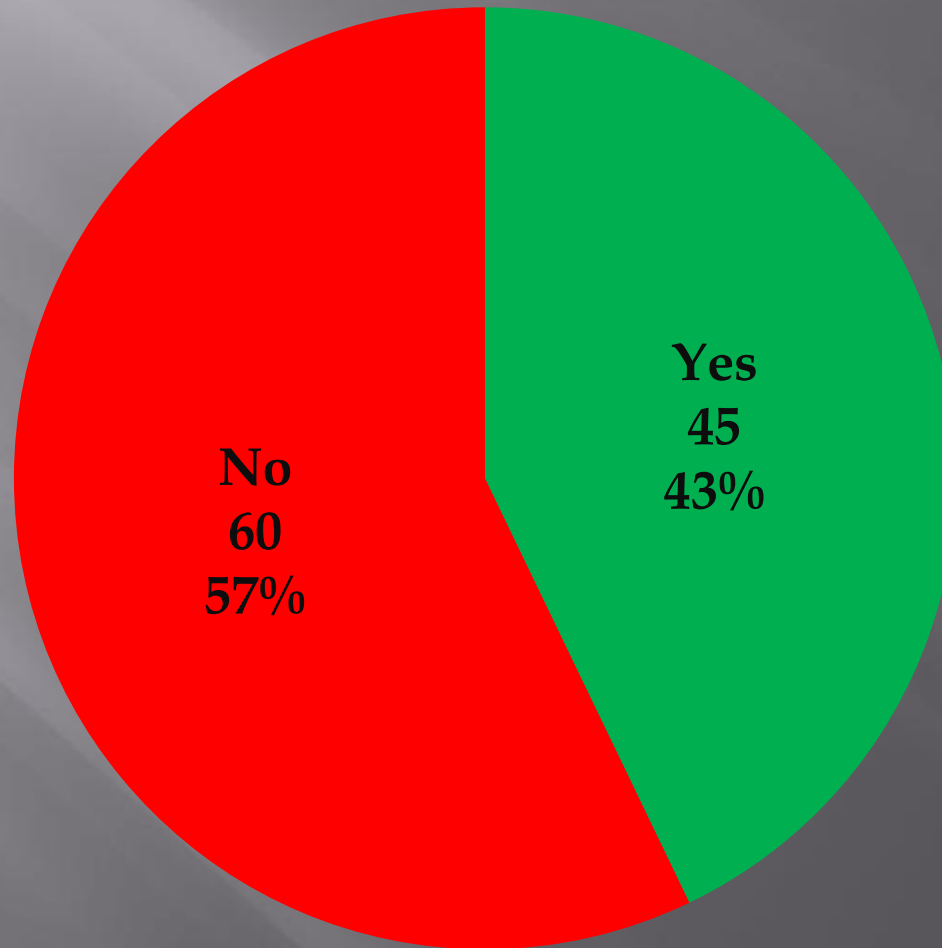
# Allow Parking In Front of Neighbors' Home?



Total Responses  
107



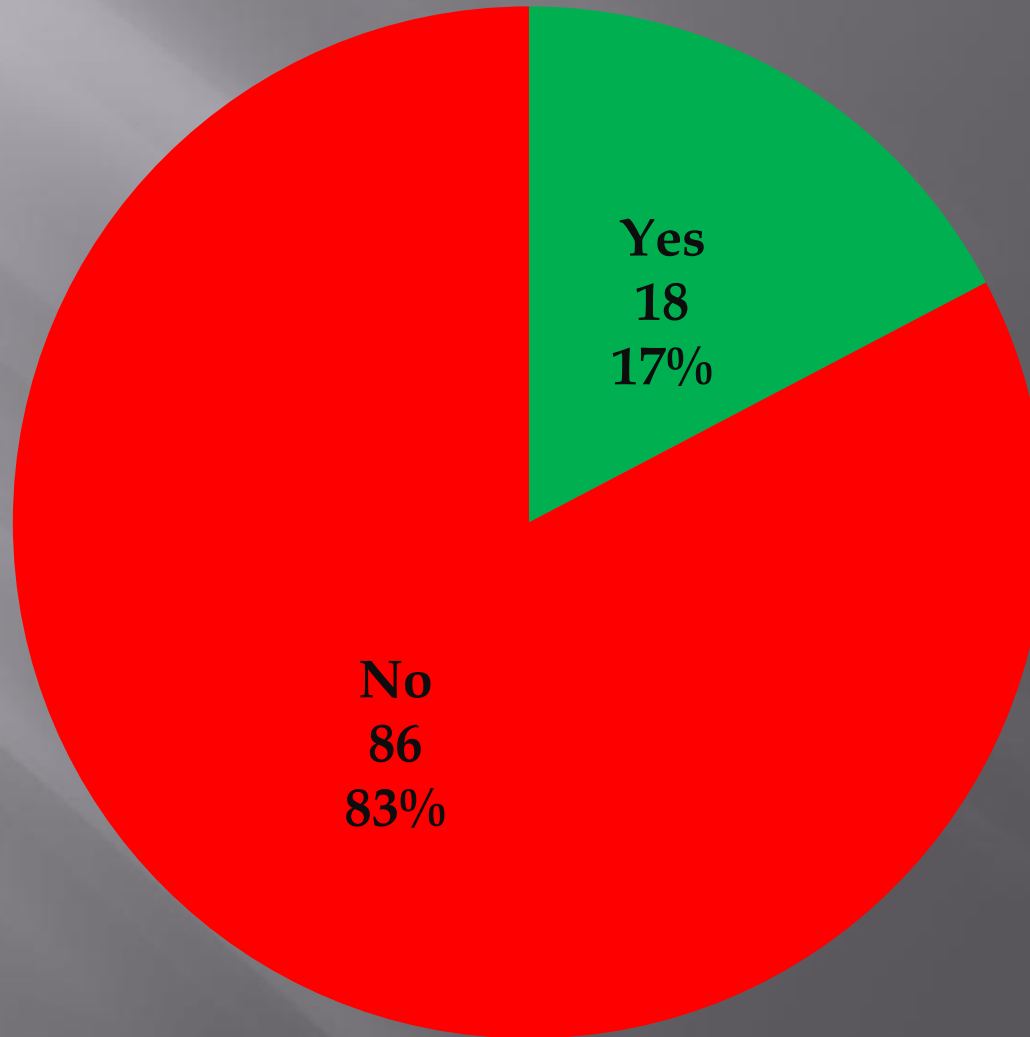
## Allow Overnight Parking in Guest Spots?



Total Responses  
105



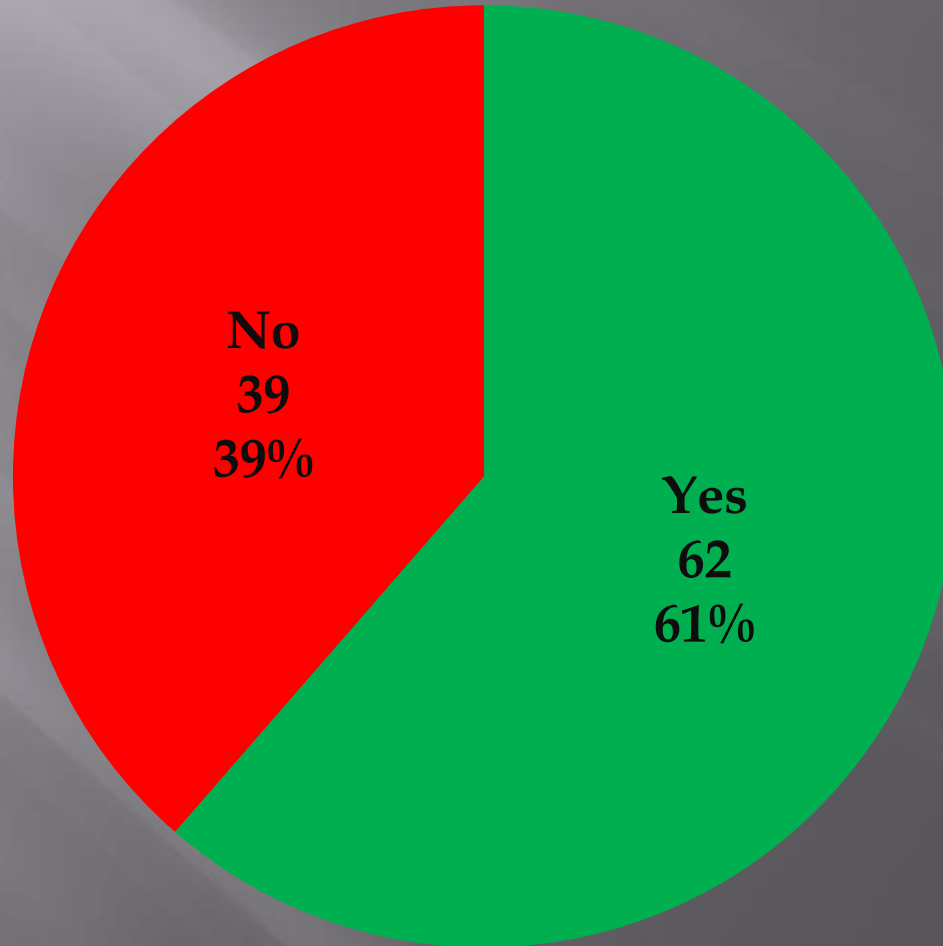
# Allow Overnight Parking in Pool Areas?



Total Responses  
104



# Allow Overnight Parking Where There are No Homes on the Side of the Street?

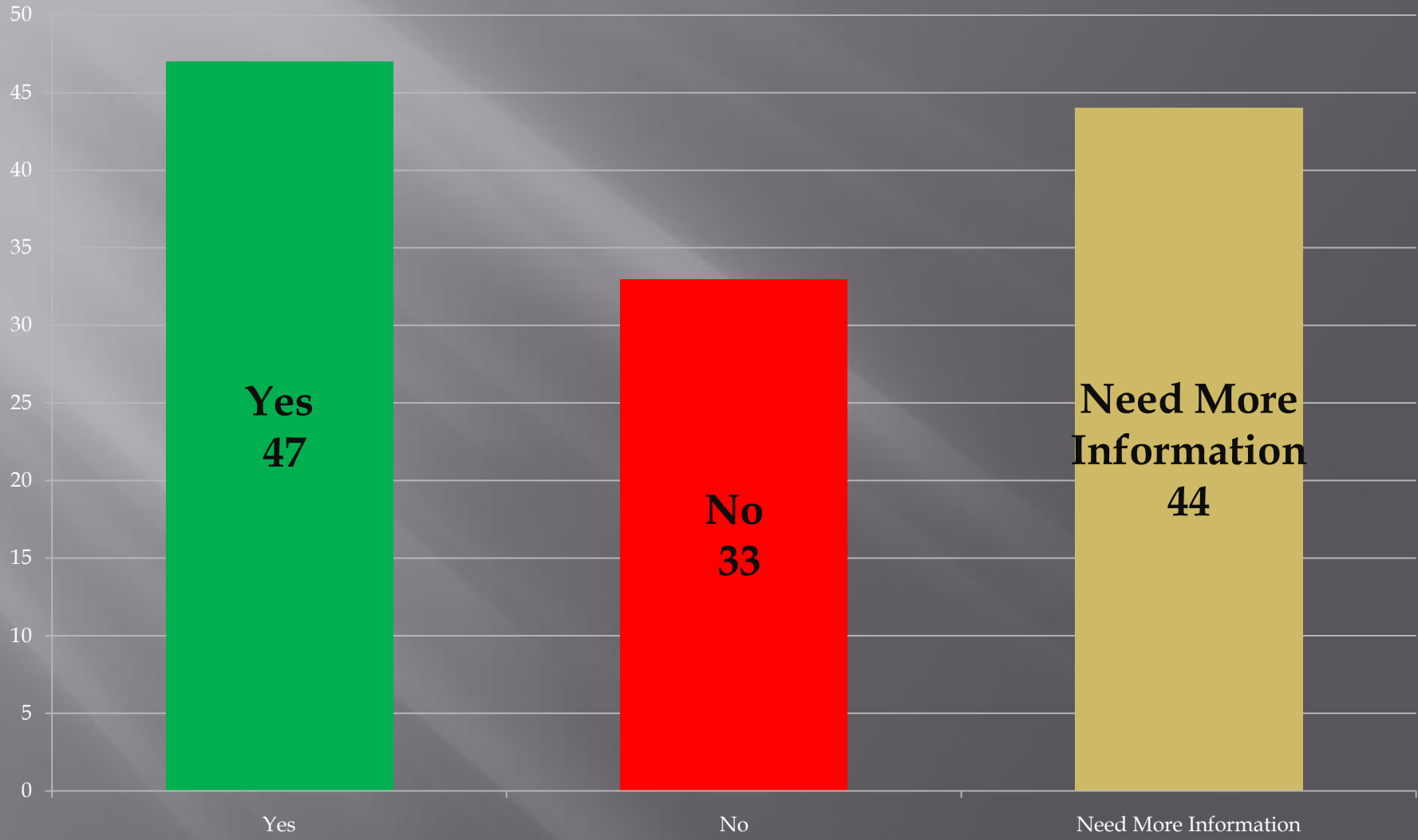


Total Responses  
101



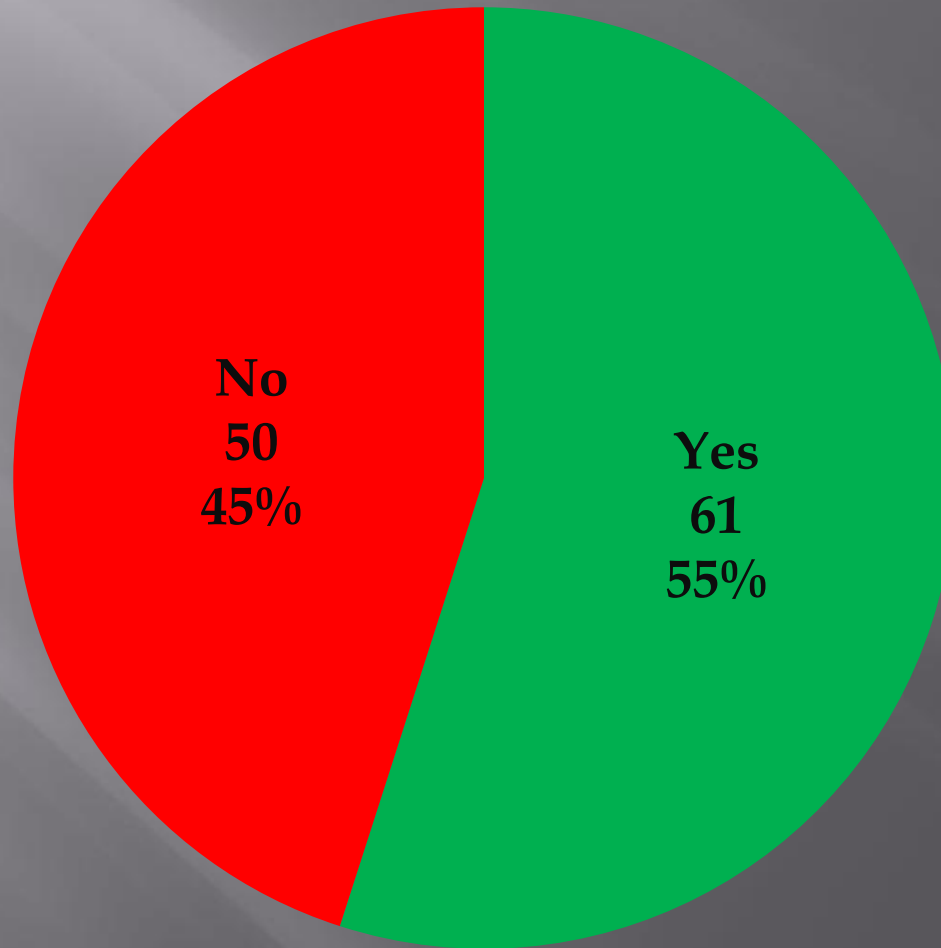
Total Responses  
124

# Should the HOA Switch to RFID?





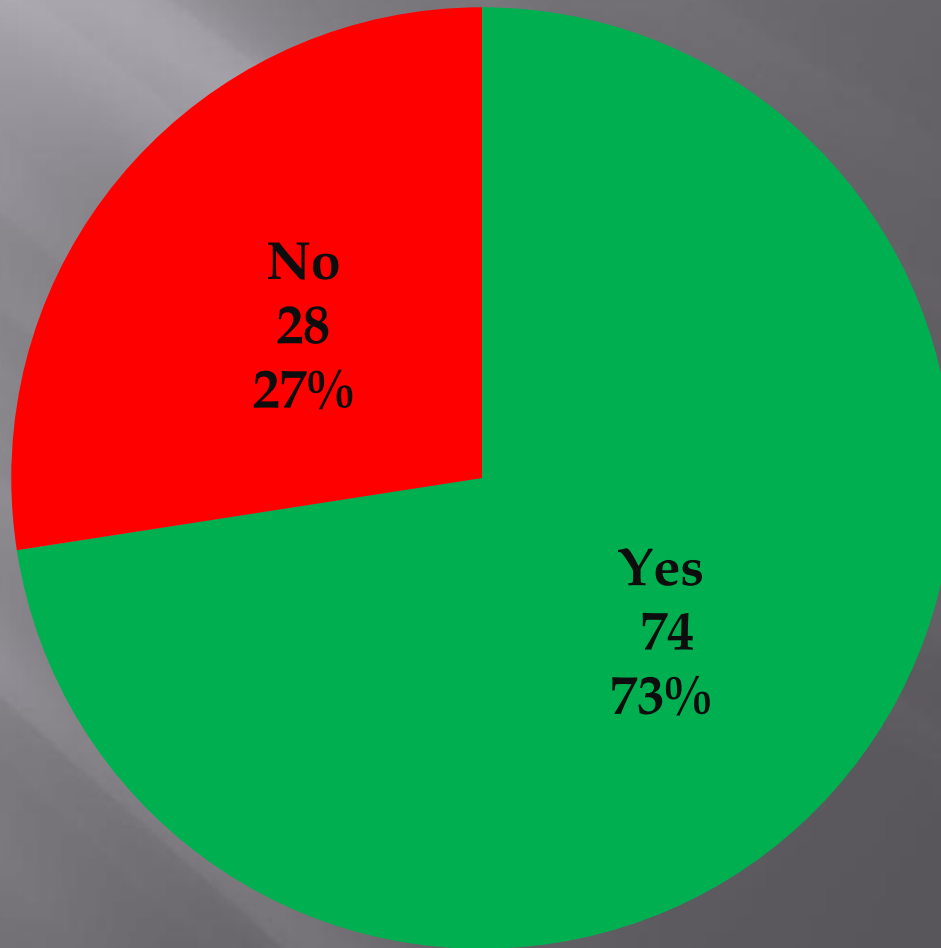
# Should the HOA Add More Security Patrol Hours?



Total Responses  
111



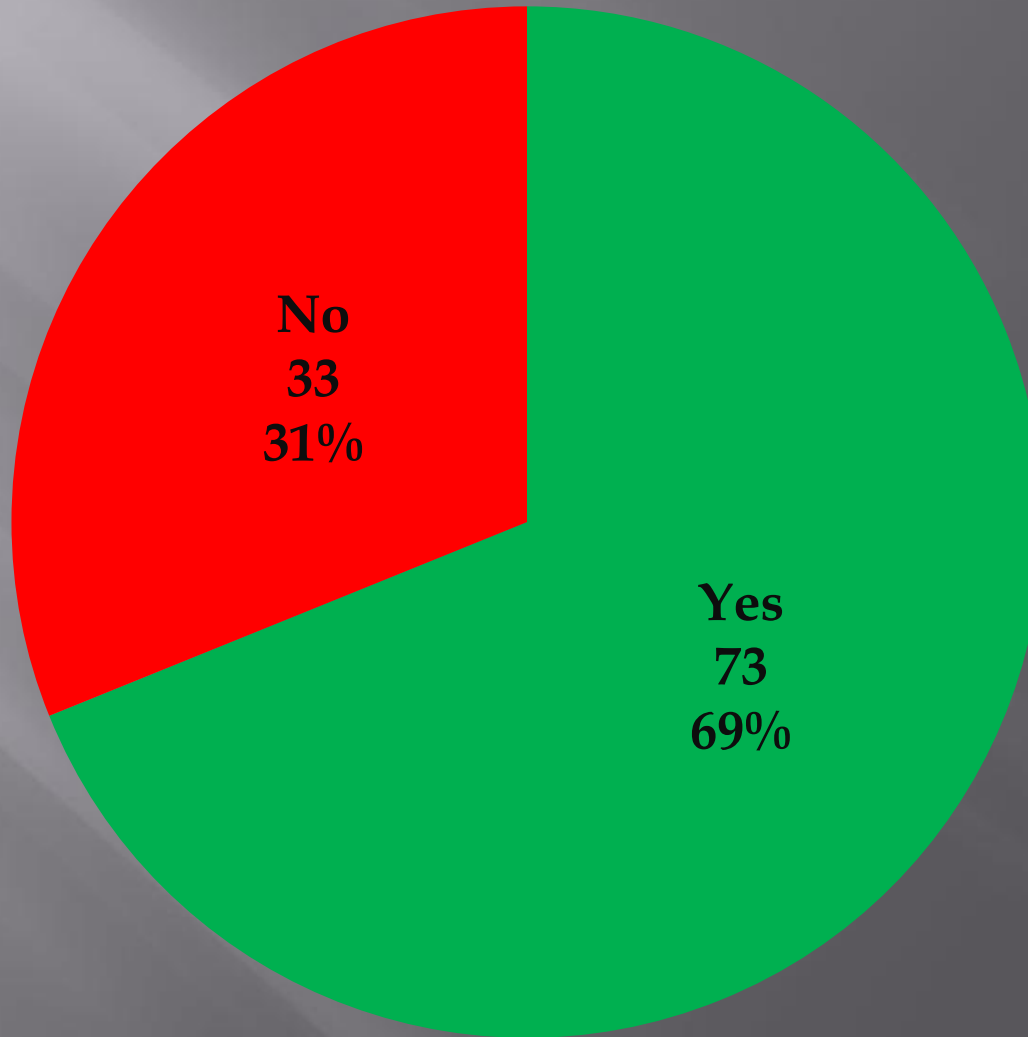
# Should the HOA Add an Emergency Response System?



Total Responses  
102



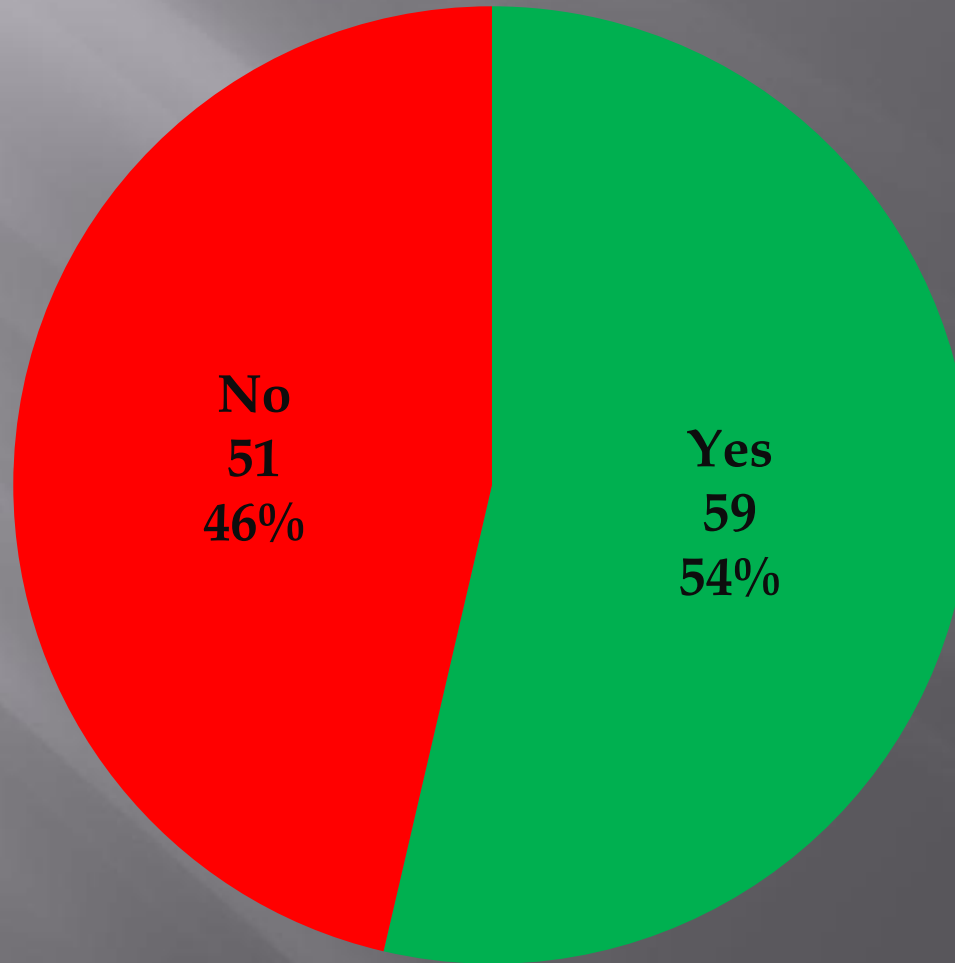
# Should the HOA Change the Pool Hours?



Total Responses  
106



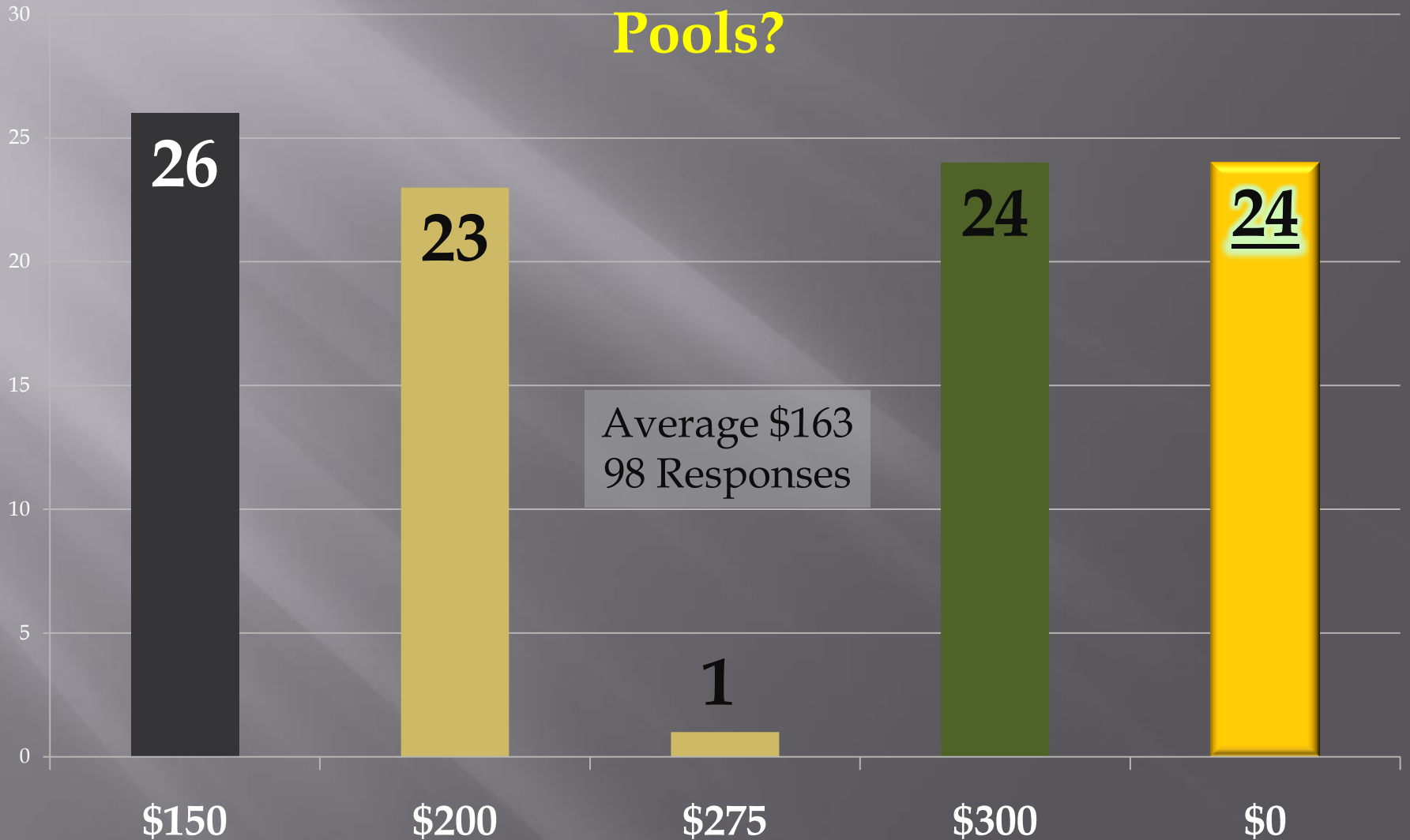
# Should the HOA Rent the Pools for Parties?



Total Responses  
110

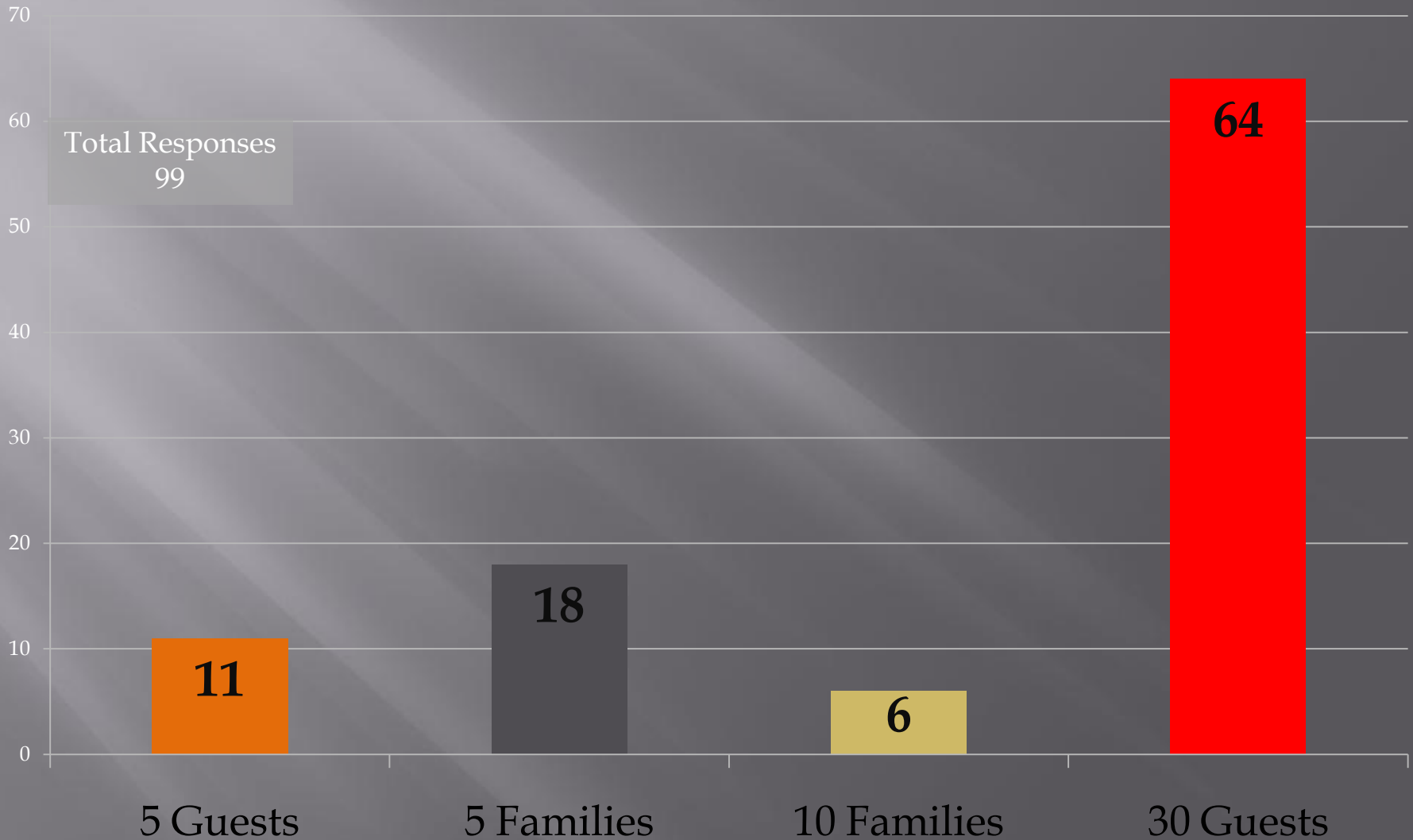


# What Should We Charge to Rent the Pools?



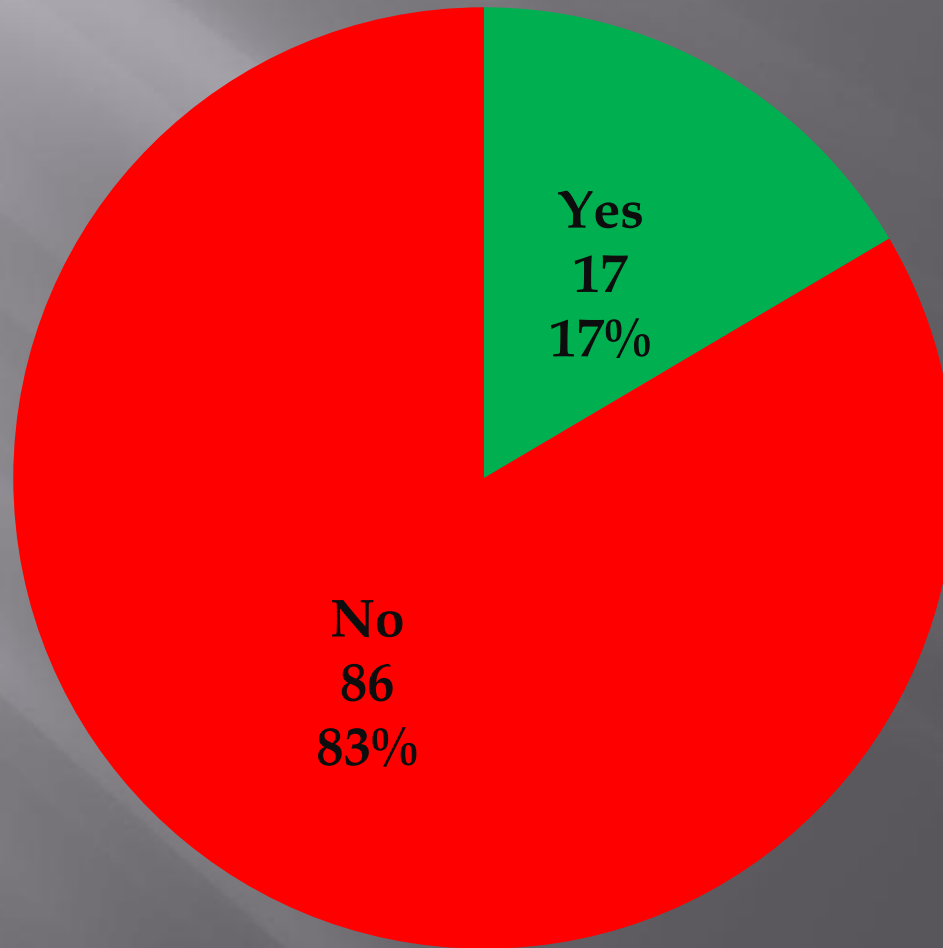


## What Should the Guest Limit Be?





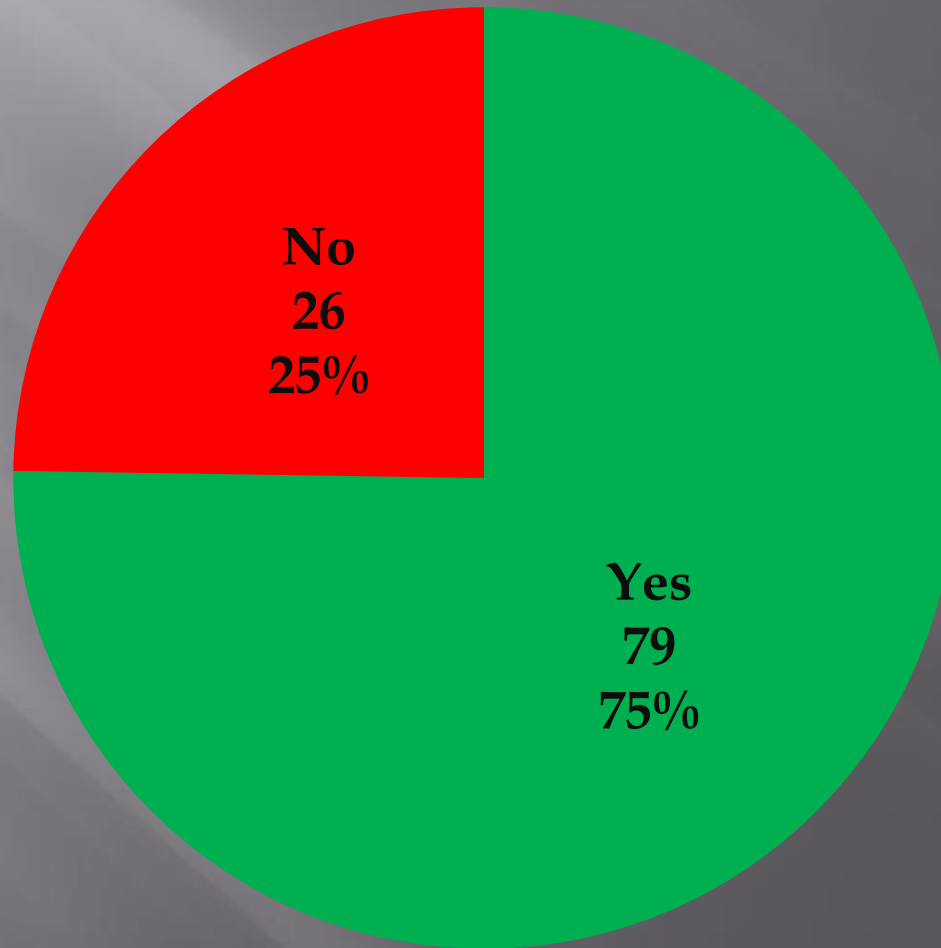
## Should the HOA Rent Both Pools at the Same Time?



Total Responses  
103



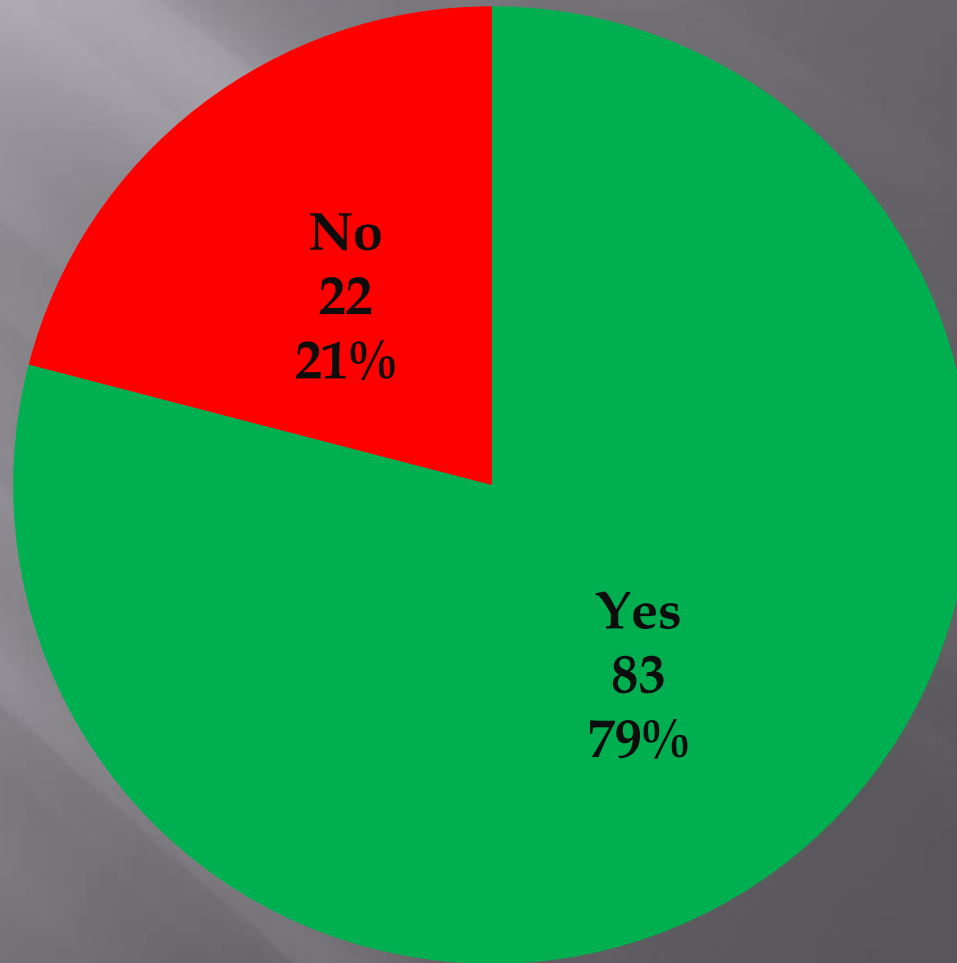
# Should the HOA Charge a Pool Cleaning Fee to Parties?



Total Responses  
105



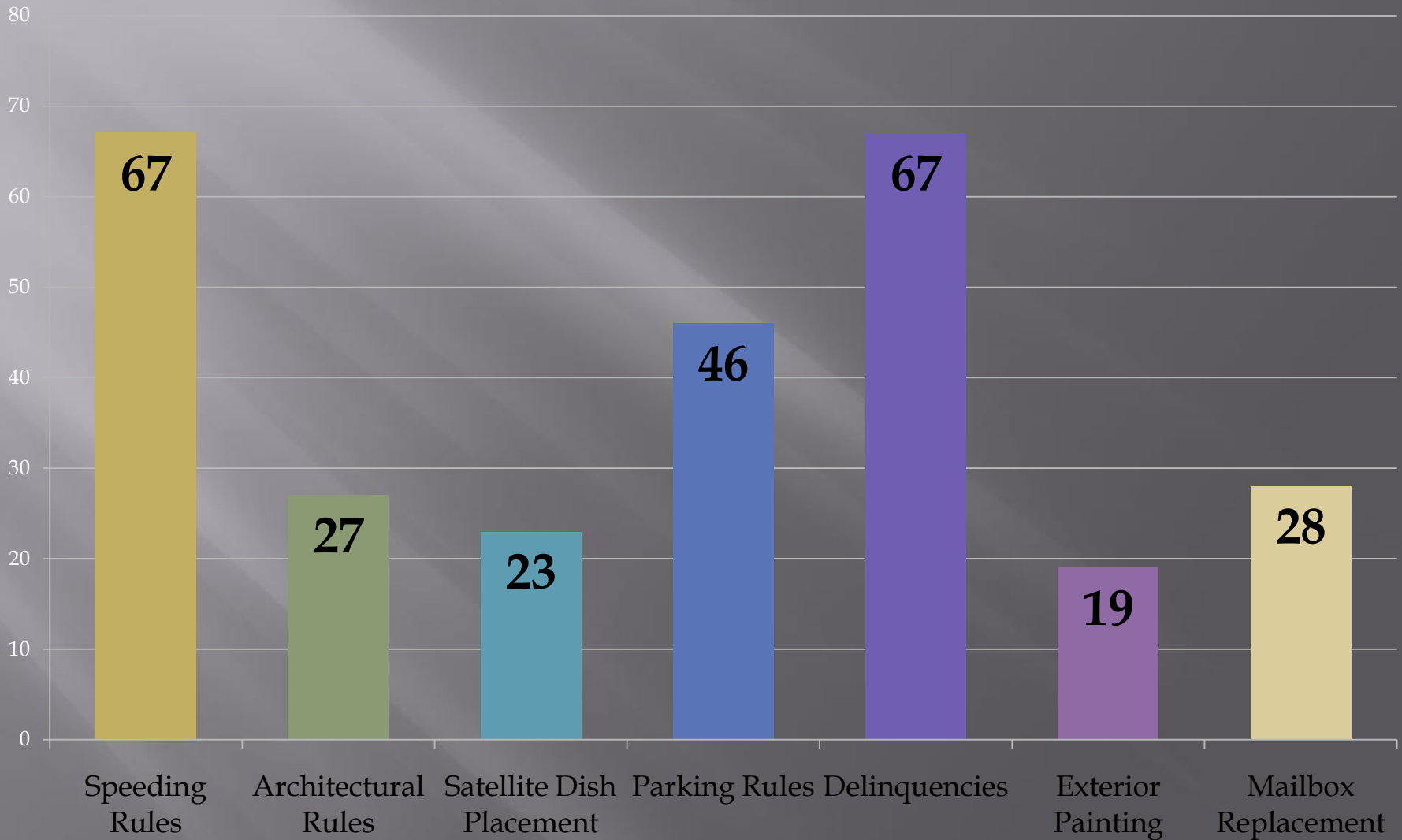
# Should the HOA Fine Pool Parties Without a Permit?



Total Responses  
105

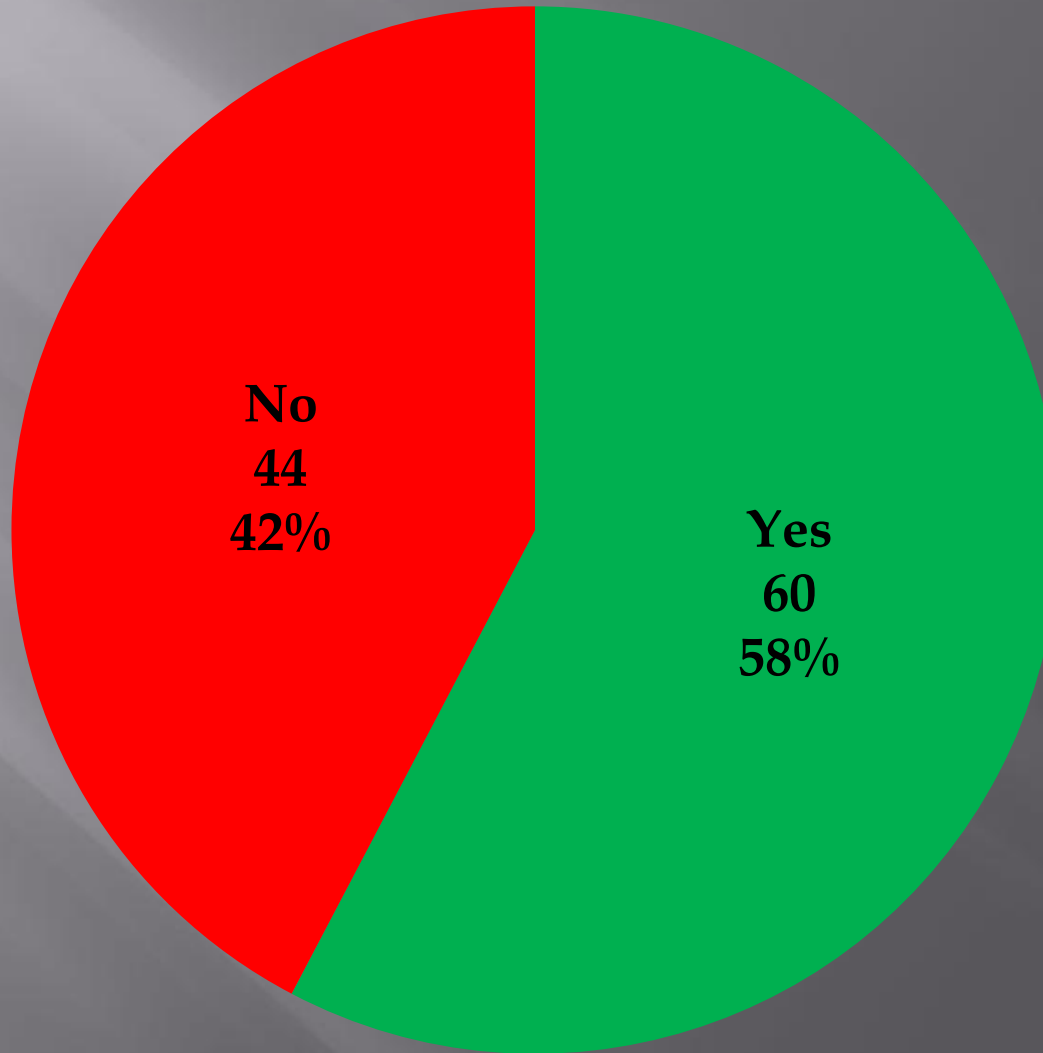


## The Board Should Better Enforce





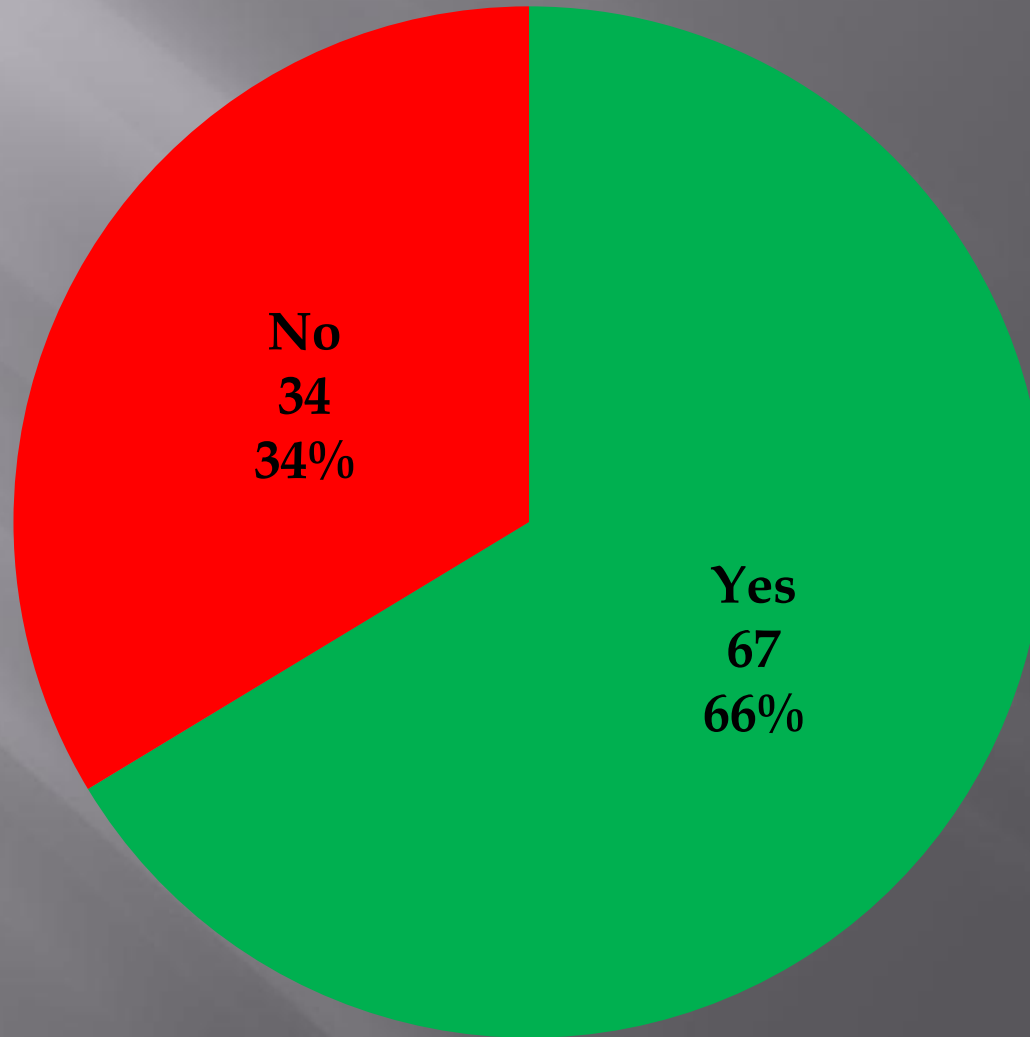
# Reduce Browns Canyon Watering?



Total Responses  
104



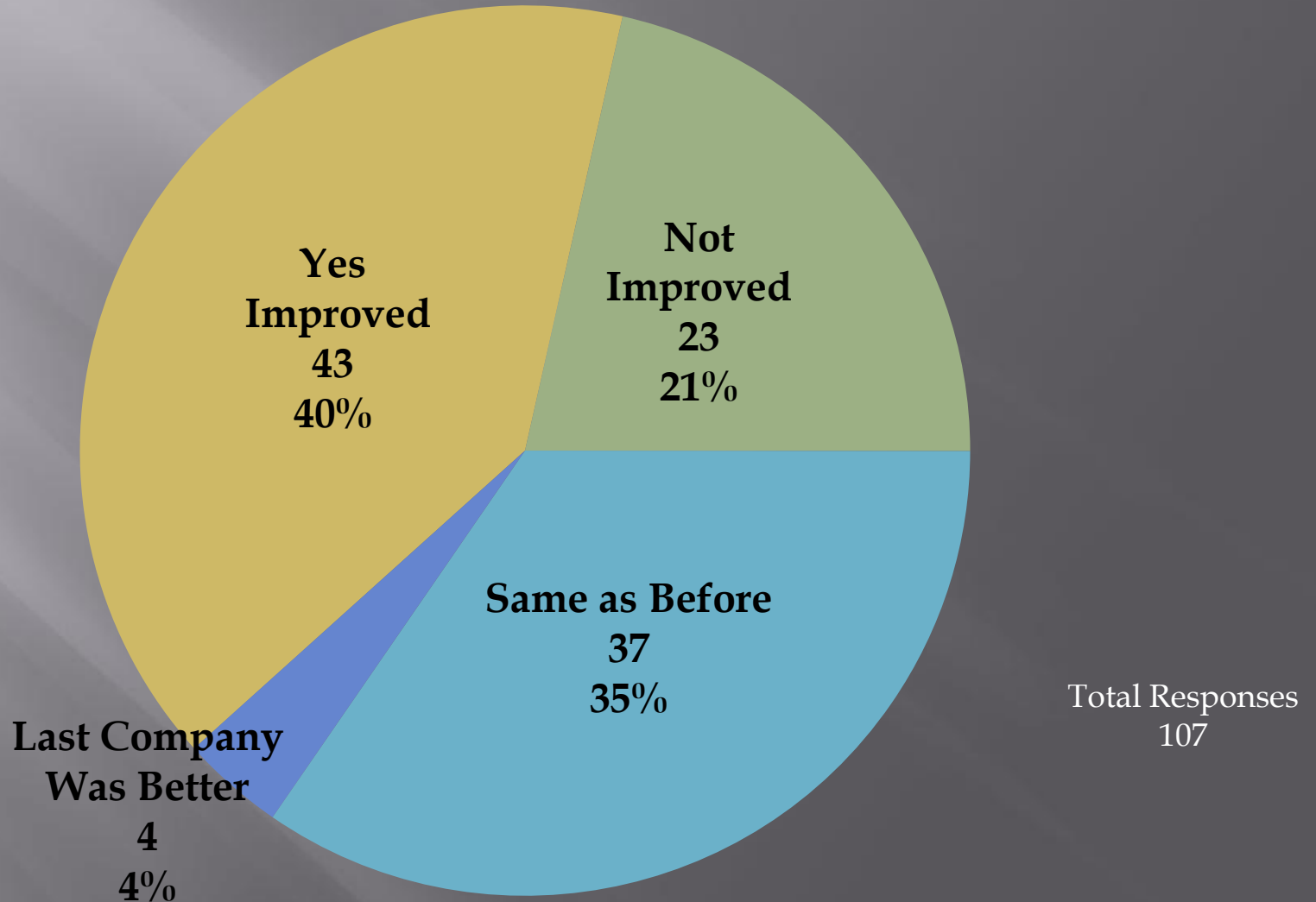
# Let Browns Canyon Go Natural?



Total Responses  
101

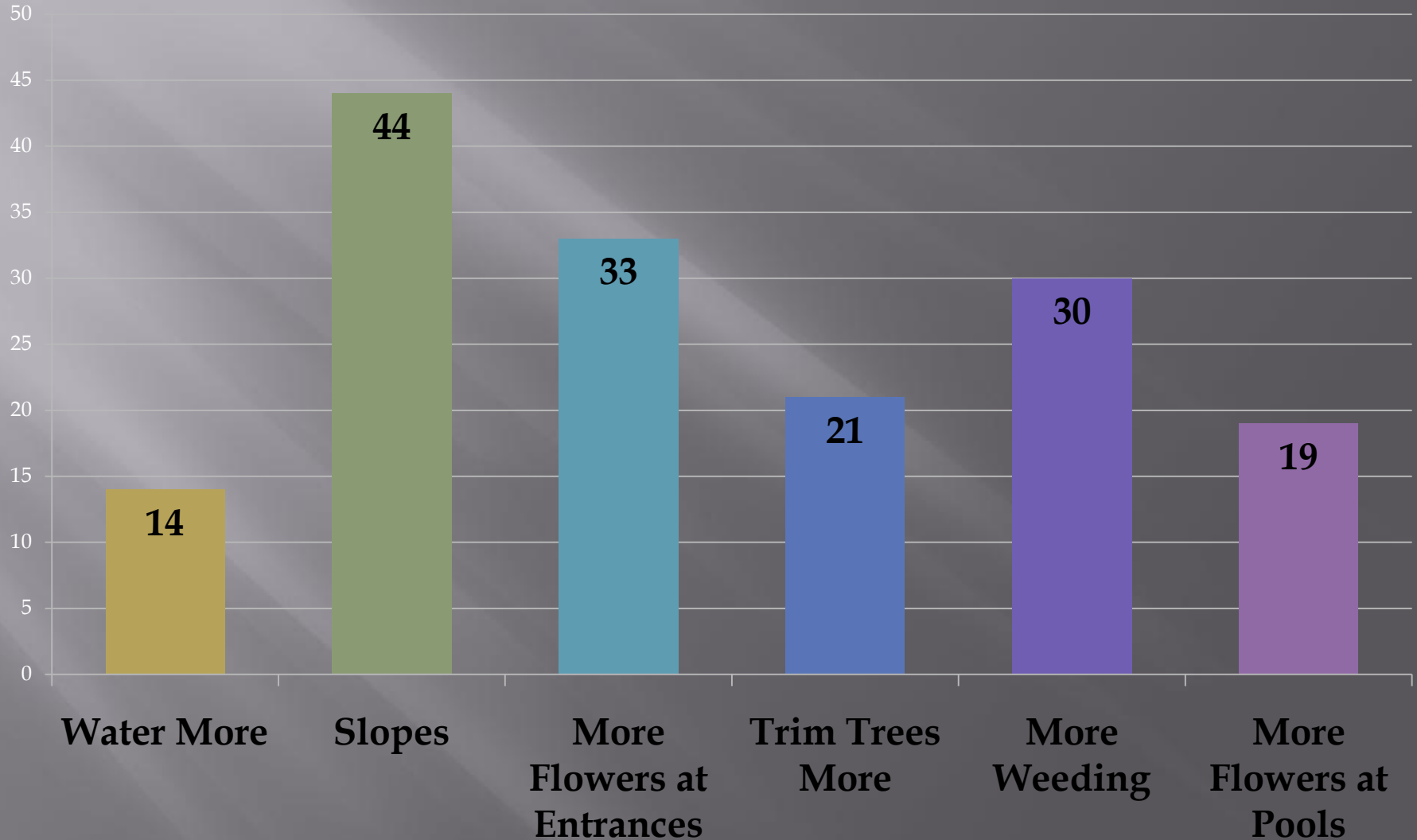


## ISS Landscaping



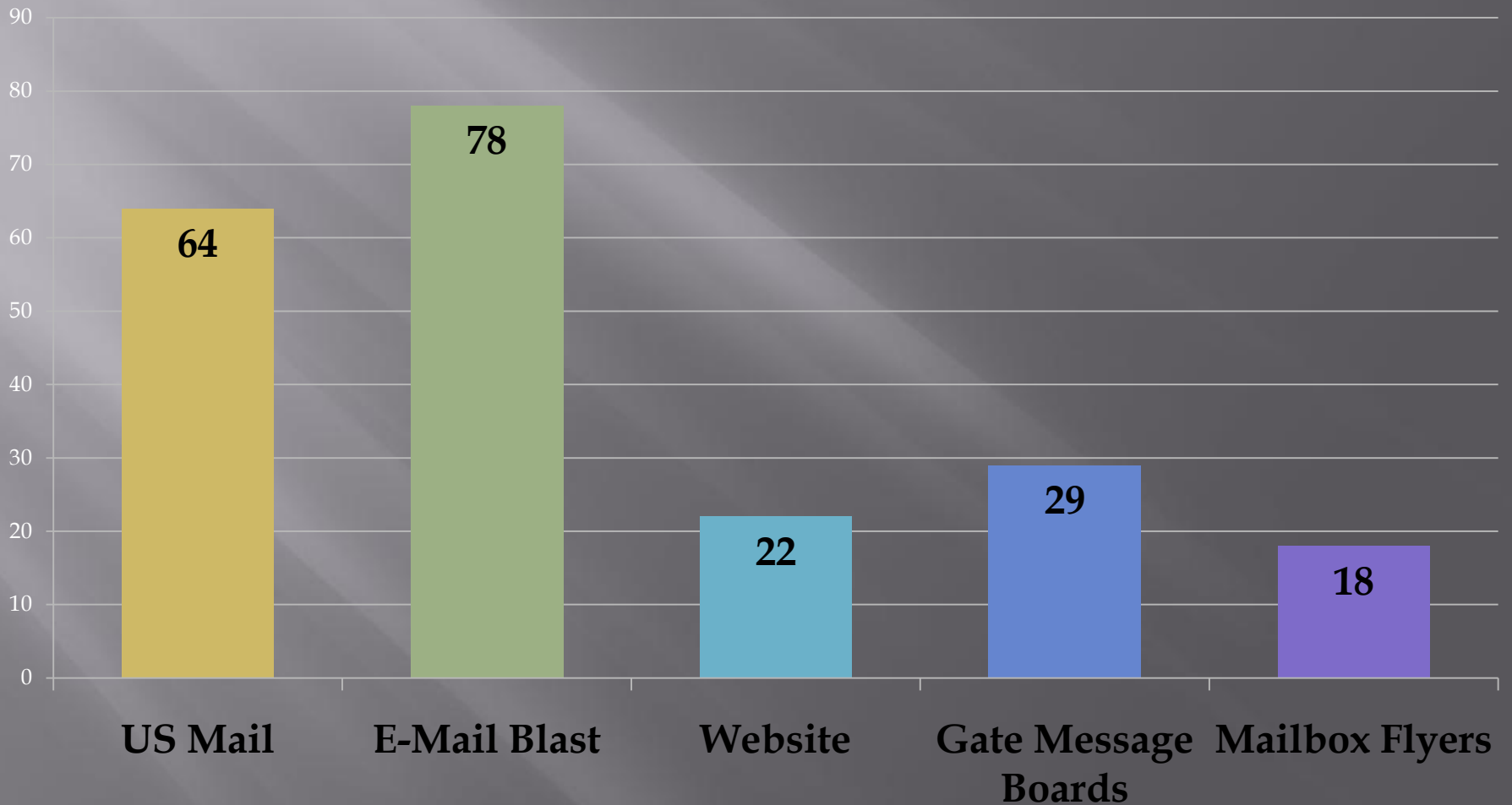


# Landscaping Changes Needed



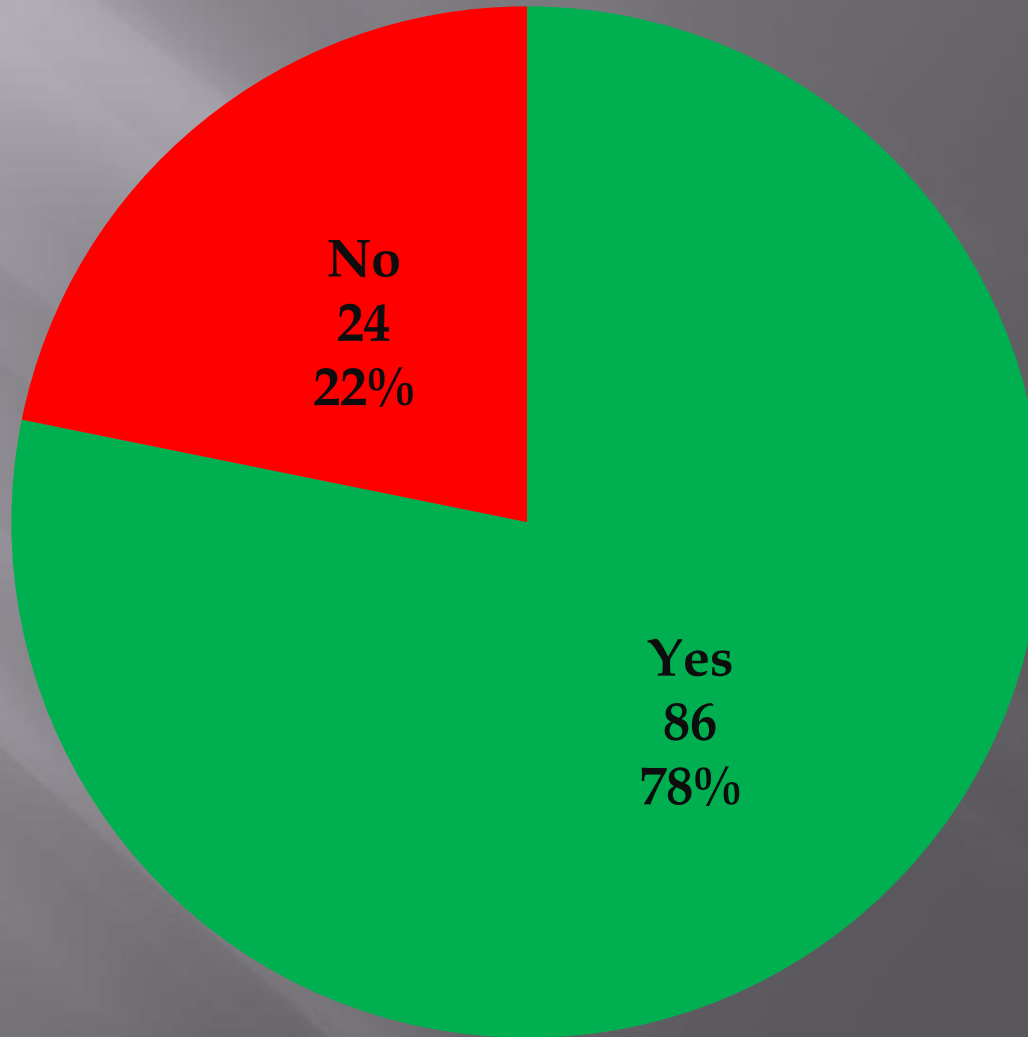


# What Type of Outreach Works Best for You?





# Have You Attended an HOA Meeting?



Total Responses  
110



## HOA Meeting Attributes

